## JOINT PUBLIC MEETING

HELD BY THE BOARD OF GOVERNORS OF THE FEDERAL RESERVE SYSTEM AND THE FEDERAL DEPOSIT INSURANCE CORPORATION RE: PROPOSED MERGER OF BB&T CORPORATION, WINSTON-SALEM, NORTH CAROLINA, WITH SUNTRUST BANKS, INCORPORATED, ATLANTA, GEORGIA

MAY 3, 2019

FEDERAL RESERVE BANK OF ATLANTA

1000 PEACHTREE STREET NE

ATLANTA, GEORGIA 30309

8:30 A.M.

REPORTED BY:

DEBRA MONTGOMERY, CCR, CVR RELIABLE REPORTING, LLC

P-R-O-C-E-E-D-I-N-G-S 1 2 MS. KILLIAN: Thank you. I am pleased to welcome you 3 to this important public meeting on the application by 4 BB&T Corporation to acquire SunTrust Banks, Inc. and 5 SunTrust Bank. I am Suzanne Killian, senior associate 6 director of the Federal Reserve Board's Division of Consumer and Community Affairs in Washington, D.C. 7 I will serve as one of the two presiding officers for 8 9 this public meeting. My colleague, Jim Watkins, of the 10 Federal Deposit Insurance Corporation will serve as the other presiding officer and he will introduce himself in a 11 Let me introduce our other panelists: 12 moment.

For the Federal Reserve we have Cynthia Goodwin, vice
president, supervision regulation and credit, Federal
Reserve Bank of Atlanta.

For the FDIC, we have Michael Dean, regional director of the Atlanta Region.

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We are also joined today by Patrick Brennan, director of banks supervision of North Carolina office of the commissioner of banks.

And, Kevin Hagler, the commissioner of the department of banking and finance for Georgia.

When our agencies considered the applications related to this proposed merger, we look at the number of factors under the Bank Holding Company Act, which governs the

application filed with the Federal Reserve, and the Bank Merger Act, which governs the merger application being processed by the FDIC.

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These factors include the convenience and needs of the communities affected by the proposal. In doing so we particularly look at the record of performance of the parties under the Community Reinvestment Act. The CRA requires the Federal Reserve and the FDIC to take into account an institution's record of helping to meet the credit needs of its entire community.

The financial condition and future prospects of the combined organization, the managerial resources of the combined organization including the competence, experience and integrity of the officers, directors and principal shareholders of the applicant and their record of compliance with laws and regulations.

The competitive impact of the proposal, the financial stability impact of the proposal, and the effectiveness of the institutions involved in the transaction in combating money laundering activities. The purpose of today's public meeting is to receive information regarding these factors, as well as, any other factual issues related to the BB&T SunTrust applications.

We are here today to listen to you. We are very pleased that members of the public have been willing to

come and present their views at this public meeting, and we look forward to your testimony today. At this time I'll turn the mic over to Jim.

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MR. WATKINS: Thank you, Suzanne. As Suzanne mentioned I am Jim Watkins, and I'm a senior deputy director for supervisory exams at the FDIC. I will serve as co-presiding officer for this meeting. Let me make a few remarks about the meeting's procedures.

9 The meeting today will be an informal public meeting. 10 This is a forum for members of the public to provide 11 comments on the pending applications. Members of the 12 agency panel up here with me may ask clarifying questions 13 of those who are presenting, but we are here primarily to 14 listen to you and your comments.

The panel generally will not be answering questions on the proposal, and it does not exercise any final decision-making authority related to the application. This is not a formal administrative hearing, and is not governed by the Administrative Procedure Act, the Federal Rules of Evidence, the Federal Rules of Civil Procedure, the Boards Rules of Practice for Hearings, or the FDIC's Rules of Practice and Procedure.

Because we have so many presenters, we will endeavor to stick closely to the schedule, so that everyone who has asked to offer remarks will be able to do so. We are

going to ask that the presenters today to be mindful of the needs of others, and to help us stay on schedule. Each panel consists of four to six presenters, and each presenter will have four minutes to give their presentation.

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The panels of speakers will be expected to keep within their allotted time frames. When it is your turn to speak, please state your name, and if applicable, what organization you are representing. In accordance with the agenda that has been distributed Panels 1, 4, 8, and 13 have designated start times as displayed on the agenda.

All other panels will commence shortly after the conclusion of the preceding panel. Approximately 20 minutes before your panel begins, please check in with the speakers table where representatives from the agencies will direct you to a reserved section for upcoming speakers.

During your testimony you will notice a clock directly in front of us. It will show how much time you have left to provide your comments. Please conclude your remarks before your time elapses. In addition, we are mindful that there may be some individuals here today who were unable to sign up to testify in advance of today's meeting. To the extent possible, we want to give them a chance to speak as well.

At the end of the meeting today, we will make the microphone available to anyone who would like to make a four minute presentation, time permitting. This open session will begin shortly after the conclusion of Panel 14, and that will likely be around 4:00 pm. If you would like to speak at the open session, please, go to the registration desk to request a time slot.

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Two more points to mention: First, presenters may also submit written comments for inclusion in the public record. We remind you that the public comment period is scheduled to end today. You may submit your written comments at the participant registration desk or you can send the comments by following the instructions included in the materials you received at the registration this morning.

It is important that we get this material for the record. Second, you may notice that there are screens in the room displaying a video of today's proceedings. The video is to accommodate the setup of the room so that everyone can see the witnesses. Today's meeting is not being video recorded or live streamed on the internet.

Instead, a record of the meeting will be a written transcript and copies of the official transcript will be made available on the Board and the FDIC's public websites within a few weeks of todays meeting.

And one final comment: If you have not already done so, please, silence or turn off your cell phones. We look forward to hearing your remarks and comments about the applications today. With that let us begin by recognizing the first panel, which includes representatives from BB&T and SunTrust. Mr. Rogers, can I turn it over to you now?

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MR. ROGERS: Thank you. Good morning. I'm Bill Rogers, and it's my privilege to serve as chairman and chief executive officer of SunTrust Banks. I'd like to thank the Federal Reserve and the FDIC for convening this important meeting.

Let me share my perspective on how the SunTrust and BB&T merger will be positive for our clients and for our communities. I've been with SunTrust for 38 years, and my personal commitment obviously runs very deep. I've led the company for the past seven years as we strengthened both our purpose and our performance, which I believe are inextricably linked.

Since its founding in 1891, SunTrust has been a purpose driven company, which we currently express as lighting the way to financial well-being. This commitment extends beyond any regulatory requirements. Fulfilling our purpose is central to everything we do. We're eager to join forces with BB&T and create a new company. Principally, because it's a like-minded institution with a

compatible culture that strives to make the world a better place to live.

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BB&T and SunTrust are strong and successful companies on their own, yet Kelly and I believe that great companies don't stand still. Continuing to deliver on purpose and performance requires us to invest and keep pace with the changing dynamics of our industry and our clients.

The merger of equals enable us to do that faster and more effectively. It gives us scale to better compete with the capacity to do even more for all the constituents that count on us.

For our teammates: We will deliver a collective set of training, leadership, and development programs to attract and retain the industry's top talent.

We will invest in technology to help people do their jobs more effectively, and will embrace a one-team approach bringing the best expertise and solutions to the table. At SunTrust we provide \$1,000 towards emergency savings for teammates that complete a financial wellness program, and we give a paid day off each year to focus on personal finances along with paid time to volunteer and give back.

Last year our teammates logged 200,000 volunteer hours with 5300 organizations. I'm confident that the combined company will enhance the teammate experience and result in even more outstanding client and community service.

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For our clients: The BB&T/SunTrust combination will lead to enhanced data security, a full compliment of financial services offerings, and leading technology. Given our overlapping markets, we will need to consolidate some branches. We will be thoughtful in performing an extensive market, branch, and client analysis before making any decisions, prioritizing our service to low and moderate income clients and communities.

We'll consider the capacity of nearby branches, and preserve those that are the most modern and accessible. We'll reach out to clients to minimize any disruption. We have agreed that all performing client-facing teammates and associates will have a job that will also ensure client care.

Now, let me comment specifically on small business clients. SunTrust has a strong track record of investing in small businesses helping them create jobs and benefit their local economies. This year we were awarded one excellence award and two best brand awards for small business banking by Greenwich Associates.

Across SunTrust markets last year we provided more than \$1.4 billion in loans to more than 42,000 small businesses. Together with BB&Ts strong programs our teams

will be able to deliver even more advice and support so small businesses can continue to invest and grow.

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For the banking industry: Some have suggested this transaction will create an institution that is too big. Let me assure you in the case of this merger bigger does not mean riskier. Each company has a conservative risk profile now, and will maintain such as a combined entity with strong risk management, liquidity, and capital management. We are adding scale, not complexity.

The combined BB&T/SunTrust entity will actually increase competition by creating a stronger regional bank that reduces the concentration of systemic risk at the very top of the market. And, the combined company will have an even more balanced profile due to greater diversification across clients, business lines, and geographies.

There are a number of very important considerations regarding bank regulatory compliance and performance that are subject to your review in the bank merger process including promoting diversity and inclusion, promoting competition, and adhering to anti-crime and terror laws, as well as, fair lending and compliance regulations.

While these issues are discussed in the merger application we filed in March, we want to express our commitment to work with regulators, community members, our

clients, and our teammates and associates to continue to deliver excellence on each of those items.

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For our communities: One of our founders said this best and we still believe this at SunTrust, "when you build your community you build your bank." We actively support community development investment and civic initiatives large and small, urban and rural.

In 2018, we made more than \$4 billion in community development loans including \$650 million in loans to hospitals, educational institutions, and not-for-profits. Together we believe we can drive our community lending investment to new heights across all of our markets.

In particular we will increase our current support to our home markets of Atlanta and Winston-Salem. The \$5 million commitment we made recently for the Westside Future Fund is just one good example. And, we will be sharing more on our enhanced commitment soon.

Also, we'll continue to ensure that the new institution reflects the extraordinary diversity of our clients and markets. I personally invested my energy in promoting broader opportunities and awareness as a signatory to PWC's CEO Action for Diversity and Inclusion Pledge.

My colleague, Lynette Bell, SunTrust Enterprise community reinvestment officer will now speak in more

detail about our community reinvestment focus, financial well-being and inclusion. Lynette, last week celebrated her 35 years with SunTrust. And Lynette, I'm very proud to be your teammate.

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MS. BELL: Thank you, Bill. I'm pleased to share additional information with you today about SunTrust's longstanding commitment to communities. Since our most recent CRA performance evaluation SunTrust has significantly improved in several areas over the past three years.

We have created life-long homeowners by providing 74,000 mortgages to low to moderate income borrowers totaling more than \$10 billion dollars. Our community development lending has nearly doubled totaling \$9.5 billion in the past three years supporting 750 projects.

For example, we deployed \$600 million in financing for affordable housing last year creating 6600 affordable housing units. SunTrust's community development investments exceeded \$1.5 billion covering another 570 projects using Federal Tax Credit programs to revitalize distressed neighborhoods.

23 We maintain a geographic presence of branches and 24 other retail services to mirror the low to moderate income 25 households. Last year SunTrust opened ten branches in low mod communities and majority minority census tracts and will open three more this year.

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I'm proud that since 2008 the SunTrust Foundation has donated more than \$160 million to help people take steps toward financial stability, gain workforce training, and recover from natural disasters. Last year, we granted \$19.5 million to nonprofit partners driving real change to improve lives.

9 In addition, SunTrust is one of the few banks to receive a direct allocation of New Market Tax Credits from 10 11 the US Department of the Treasury. This allows us to 12 drive economic development and foster cities and communities. Meaningful impact requires personal 13 14 involvement as well. Our teammates at SunTrust have taught hundreds of financial education courses to children 15 16 and adults and performed a variety of services to benefit 17 others.

A signature volunteer program is our partnership with Junior Achievement where we now support finance parks in eight cities. Here in Atlanta, SunTrust is the leading volunteer organization at two JA parks, where we teaching youth how to live on a budget and plan for the future. We were awarded the U.S. President's Volunteer service award for our work with Junior Achievement three times. Finally, I'd like to expand on Bill's comments on

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We know it takes a range of people with different perspectives to foster creativity and a more competitive company. Of the total SunTrust workforce, 61 percent are women and 44 percent are minority. We have eight diversity teammate networks building appreciation for multiple ethnicities, LGBT, Veterans, Disabilities, all promoting leadership and community engagement.

9 In our supplier diversity program, we were named 10 corporation of the year in 2018 by the Georgia Minority 11 Supplier Developmental Council. We average more than 12 \$200 million a year with diverse suppliers. These values 13 are rooted in our culture, and the new company will enable 14 us to continue programs on a scale beyond our current 15 capabilities.

Thank you for your time today. And, I now will turn it over to the chairman CEO of BB&T, Kelly King.

MR. KING: Thank you, Lynette. And, good morning everybody. Thanks to our regulator friends for allowing us to speak to you today, and thanks to all of you for coming out. The combination of BB&T and SunTrust is a true merger of equals bringing together two strong mission and purpose driven companies that have proudly served our communities for a combined 275 years. While both institutions are strong, we believe that together we can create tremendous value for everyone involved, especially, our clients and our communities.

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The idea for this merger of equals really began as a conversation several months ago between Bill and myself. We were talking about how quickly the world is changing. These days -- and I think we all know this -- we all expect things to work simply and quickly and for it all to happen in the palm of our hand. The consumer definition of quality has clearly changed.

So now more than ever we have a tremendous opportunity to combine a distinctive personal touch with the right dynamic technology to create a relationship of trust with our clients. This merger of equals provides us with additional skill needed to make the right technological investments for the future.

We have pledged to invest in an incremental \$100 million annually into innovation and technology to create a digital client experience that is simple, secure, and second to none. It will also enable us to better compete against the largest banks. We think this is very important in creating a more stable system for everyone.

Following the merger, the company will continue to serve mainstream America, lending to local businesses, families, and students. We empower our bankers to have caring conversations with our clients, and then be

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empathetic and responsive to those needs.

Along with the expanded digital offerings, our clients will also have access to 24/7 service through online banking, mobile banking and apps, phone assistance, and an expanded network of ATMs. Our branches will continue to be one of the most important ways we serve our clients.

It is true there will be some consolidations and closures due to branch overlap between the two companies. Bill has already spoken to how thoughtful we will be when it comes to those decisions. And, in so many cases there is a branch for our clients just a few minutes drive away, and in some cases the branches are literally right across the street.

We also know there are concerns about how this might affect our rural communities, but there is much less branch overlap in the rural areas. And, I can assure you those communities will always be important to us. When I began my career with BB&T 47 years ago, we were just a small farm bank in eastern North Carolina. Back then we were a \$250 million institution.

Rural communities are in our roots, and it's where I was raised. More than 147 years our communities have been very good to us, and giving back to them is an honor and it is a privilege. Beyond the banking, lending and community development services we provide there are countless bankers who provide leadership for civic organizations and nonprofit orgs.

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Our associates volunteer year-round to make a difference in many, many organizations like the United Way, and we are always investing in the future. One of the ways we're doing this is through the BB&T Leadership Institute. For decades we have offered world-class proven development programs to raise a leader's self-awareness and help them develop conscious leadership license.

There are 97 percent of the participants in our primary program that rank it as one of the most powerful experiences of their professional development. I can also speak to this personally. It has absolutely transformed my leadership ability, and there's not a chance I would be before you today had I not been through that program.

Since 2014, we have offered this high-quality program at no cost to school principals. Our future can be found in today's classrooms. And, few leaders in our community have more influence on our students and teachers than school principals.

We currently partner with state-level organizations and school districts in four states with plans to expand to all states within our core banking footprint in the not too distant future. There's also much work to be done in

communities when it comes to inequities that still exist.

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Bill and I can both assure you that we will continue our commitment to serving all of our constituents fairly and equally through providing loans, investments, and services. Everyone deserves to be treated with dignity and respect. We operate more than 600 multicultural banking centers throughout our community banking footprint all with teams that reflect the diversity of their neighborhoods.

The corporate equality index recognized BB&T as one of the best places to work for LGBT equality in 2017 and 2018. Our diverse supplier spending with \$173 million in 2018, an up to 40 percent increase from the previous year. We will continue to foster a diverse and inclusive workforce to create opportunities for clients and the communities we support.

We are proud of our diversity progress but we pledge to improve and continue to do more. Our two companies are inspired and guided by our mission and our purpose of lighting the way to financial well-being, the SunTrust purpose. We also achieve BB&Ts long-standing mission of making the world a better place to live.

And, our values such as honesty, teamwork, independent thinking, and self esteem help us to create a workplace where our associates can learn and grow and be

fulfilled in their work. We have always understood that our associates are BB&Ts most important assets.

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But you know what really gets us out of bed in the morning? Is thinking of better ways to serve our clients and really make a difference in their lives, their families, and their visions. When it comes to places where we work and live we understand that supporting those communities is the best investment we can possibly make.

9 I'd like to now turn it over to
10 Sharon Jeffries-Jones, BB&T director of corporate
11 responsibility and community reinvestment activities. She
12 will talk more about our Outstanding Community
13 Reinvestment Act rating from the FDIC, and how this merger
14 of equals will allow us to further empower economic
15 mobility of our clients and communities.

MS. JEFFRIES-JONES: Thank you, Kelly. Good morning. I appreciate the opportunity to speak with you today about the benefits of this merger. My responsibility with BB&T includes ensuring we are at the forefront of meeting the needs of our communities. Not just in terms of the financial services we provide our clients, but also the investments we make in our associates and our communities.

As Kelly said, our mission is to make the world a better place, and this has become a driving factor behind the bank's long history of community reinvestment. Today,

I want to share with you a small selection of the initiatives and programs we believe have made a tremendous impact in our communities. BB&T has provided nearly \$30 billion to support affordable housing this decade.

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Our loans and investments in single and multifamily housing allowed working class individuals and families to have access to safe and secure housing which is critical for their success. BB&T also understands small businesses are key economic drivers that promote community revitalization and growth.

In 2018, small businesses accounted for more than 47 percent of the nation's private workforce and BB&T loaned more than \$2.6 billion to true small businesses. BB&T also supported CDFIs across our footprint. Recently the bank provided funding to a Florida CDFI that supports minority-owned small businesses. The funding assisted in the group's geographic expansion bringing more dollars and capacity to small businesses across Florida.

In addition, BB&T recognizes education is a key to upward financial mobility. We partner with community organizations to share our Bank on Your Success Program which provides free financial knowledge to participants about basic banking, home ownership, and budgeting. We recently developed a new model to help business owners navigate the banking system and to improve their financial well-being.

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I also want to highlight that our commitment to our communities extend well beyond client service. While we donated more than \$34 million in 2018 to support philanthropic organizations, we also emphasize the importance of our associates volunteering in their communities. BB&T provided the funding and time away from work for our 37,000 associates to support these projects in a hands-on fashion.

In the Lighthouse Project's ten years our associates have contributed more than 640,000 hours of community service, and touched the lives of more than 16 and a half million people.

The last example I would like to share is our 2019 plan to open seven branches in low and moderate income neighborhoods. This will provide greater access to financial services in underserved communities across our footprint. We are proud of the impact we have made within our communities, and believe that impact is why BB&T earned a CRA rating of Outstanding from the FDIC.

Our initiatives and investment truly reflect the values of our company, and the importance we place on strengthening our communities. What we really want to emphasize today is the scale and strength of the new company isn't just about serving our clients in a more dynamic way. It provides us a greater opportunity to further develop and expand new programs well beyond our current capabilities.

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We had six community listening sessions across our footprint in partnership with National Community Reinvestment Coalition. We heard community's concerns and recommendations related to the merger, and this information will be used to formulate the combined companies community benefit plan.

We consistently heard four key themes: The importance of affordable housing for families, financial sustainability for individuals and businesses, philanthropic support for communities, and diversity and inclusion at every level in our footprint.

On behalf of Bill, Kelly and Lynette, we thank you again for the opportunity to present to you today.

MR. WATKINS: Are there any comments or questions from the panel? (No response) Thank you very much.

If we could have the first panel members come up. Mr. Volsky? We'll start this first panel shortly. I think we'll go ahead and get started. Mr. Pina, would you like to start?

## PANEL 1

MR. PINA: Al Pina, Florida Minority Community Reinvestment Coalition. Good morning members of the FDIC, Federal Reserve Board, and Federal Reserve Bank of Atlanta. I and those I work with thank you for this hearing so the voices of our community can be heard on this SunTrust BB&T merger.

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This merger has more significance to me than any other I've engaged with. I have been in community economic development for over 18 years, and have been blessed to work with the best in this business, which includes establishing over \$5 billion dollars of minority focused funds and assisted in over 300 minority led and focused nonprofits during this time.

Make no mistake about this, I am first and foremost an economic civil rights advocate. It was over 15 years ago I moved from Los Angeles, where I was mentored by Senator Chaves, to Tampa. Soon after I found myself in a battle with SunTrust CR Chief of Florida, Diana Lewis.

My demand was simple. Listen to our minority community and our CR needs instead of dictating to us. They refused, and I then found myself in a hunger strike that lasted 16 days, and would have lasted longer if not for one of my mentors John Gonvoa, co-founder of Green Lining, who engaged SunTrust and the Federal Reserve Board on the hunger strike.

But that was the past. Much has improved with banks since that time, including SunTrust Bank. You see, I'm

not anti-bank. Banks are critical to our community and country, but I am anti-banker who lacked the sensibility towards the suffering of others. I encourage this merger to be approved, for we need more competition with national banks to force them to be more flexible.

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But caution to BB&T who's the lead dog in this merger. Follow the lead of SunTrust as it relates to CRA and listening to our community first before acting. A recent example is in Baltimore where Peter Mahoney of SunTrust worked with us to hold the first ever African American CRA community meeting.

Every major bank then followed. When putting together your CRA plan, just do not listen to the same old minority leaders or NCRC only represented by some subset of our community. No national organization truly represents the minority community in whole. Be inclusive.

Own your own CRA plan, make sure you see our plan is both comprehensive and broad, but allow it to be localized. Find out what we need to build up our minority economic soldiers that will make our country stronger in this global economy.

A Brooklyn Institute Study found that minorities account for 40 percent of most major urban city populations yet contributed less than 5 percent of those cities GDP. This is why we now have the largest racial wealth gap in our lifetime. This harms our country for future wars will be economic, not conventional warfare.

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Minorities must be economically equipped to fight this battle for America. A critical solution to this is to build up minority LAD and focused nonprofits that focus on community economic development from affordable housing to small business development.

In Florida I demonstrated how a nonprofit affordable housing builder could borrow directly from banks, not CDFIs who are broken, and build up both housing and profit. We took 150,000 additional construction line of credit and 25,000 of equity and four years later turned that into \$1.7 million in bank lines of credit and over \$5 million in equity with no government funds.

Most of that equity are affordable rentals and predominantly middle and upper income census tracks for -families to rent. The key to this: equity. The lack of affordable housing is not because there's not enough viable housing, for there is. It is because there is a serious lack of affordable housing builders.

Why? Because nonprofit builders lack the needed equity to leverage needed building capitol. I've engaged Fifth Third Bank, Regions, and PNC on their first ever nonprofit long-term equity loans that will demonstrate how an affordable housing builder can use that equity to build

up affordable rentals and for sale housing in nice neighborhoods while at the same time building up profit with no government money.

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The key to this: The banks were flexible and localized. Focus on access to capital, not grants. For capitalism without capital is nothing more than an ism. Due to major racial strife in our country today and attacks against Mexicans and Latinos, I have delayed my scheduled retirement for five years to serve our country again in the area of racial economic inclusion. I am back. Thank you.

MR. WALKER: Good morning. My name is Kirk Walker and I am the executive director of the Alliance of Dekalb County, which is a Georgia-based 501c3 not-for-profit organization dedicated to providing affordable housing in Dekalb County, Georgia.

We were opened through BB&Ts CRA standard committee in 2012 to attack a problem in Dekalb County. At that particular time Dekalb County was one of the leading counties in the country in foreclosed properties. I am a Dekalb County resident, and I can assure you that is not a statistic that we were proud of.

Through BB&Ts effort our organization was organized, they provided us with technical assistance to get started, they brought ideas to the table, they brought partners to the table to allow us to get started, to allow us to go out and raise funds, to acquire, rehab, and sell foreclosed properties to low and moderate income families in Dekalb County.

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Since 2012 our organization has raised more than \$3.5 million through HUD and grants to acquire these properties. In addition to that, BB&T has stepped up to provide us with business lines of credit and loans such that we can improve and enhance our operations.

Now, let me tell you why this is important. We were a start-up organization focused in one county in Georgia. And, BB&T stood up behind us, helped prop us up to provide us with the leadership such that now our organization is a go-to organization in Dekalb County. They have called us to help provide solutions in housing in other areas, they have asked us to be a part of teams that will provide other types of solutions. We have now stepped into other areas.

Because of this effort and because of what we have done and understanding that housing is merely one part of strong viable communities, we have been able to partner with other organizations to initiate programs that will help to vitalize these communities so that they are just not strong housing-wise, but have the other items that we think are needed.

One of the things that we've done is to develop the Stonecrest Business League. Stonecrest is a part of Dekalb County, and the initiative is a municipality, so the initiative is really to set up monthly meetings where we are providing technical assistance to small businesses that want to come to the Stonecrest area. BB&T is playing a major role in that.

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The other thing that we were asked to do is to work with the Dekalb County Department of Juvenile Services to create a workforce development program for first-time offenders that are non felons such that they can come to our sites and receive construction training as part of their penalty for whatever they did, but more importantly to enhance them and prepare them for their future.

You know, people make mistakes. The second time you get it right. So we are very proud that BB&T has stepped up, propped us up, given us the ability to not only become an organization that is a go-to in our main field, but to be able to become partners in other areas to help improve Dekalb County. Like I said we are the only CHDO, community housing development organization, designated for Dekalb County.

23 So on the ground, I want to thank those from BB&T for 24 stepping up for making a difference. I see my friends --25 some of my friends are here, Sharon Jefferies-Jones has certainly been a big supporter of ours along with Gerald McIver and Tamika Stafford.

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On the ground we like to say they didn't just talk the talk, but they walked the walk.

MR. STRADFORD: Good morning. I'm Eric Stradford, a veteran of US Armed Forces and an advocate for economic security where our beneficiaries live, learn, work and or worship.

I'm testifying on behalf of my client, Youth Achievers USA Institute, the Youth USA Corporate Village of Beneficiaries, Caring Adult Stakeholders, and our National Learn To Earn partners. Youth Achievers USA Institute is a concerned business banking partner at SunTrust and a former client at BB&T.

We open IDEA accounts at SunTrust, trusting that our money in the bank could grow in FDIC insured savings accounts. Federal oversight on a bank's community reinvestment record is important to Youth USA, and to our 934 fellow FDIC Money Smart Alliance members.

The process should engage we the people in ensuring a pathway to economic inclusion for our most vulnerable neighbors. Now, BB&T has supported FDIC Money Smart from its Winston-Salem base, and has committed in its testimony to building on its role as a regional advocate for economic inclusion. On April 25th, 2019, at the Richmond

Federal Reserve Bank in Charlotte, North Carolina, we heard from our bankers about their vison for a merger of equals.

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We also heard from concerned citizens on why our government should or should not regulate this vision into the sixth largest community asset management steward in our nation. We asked our bankers for an accounting on \$533 million in new market tax credits allocated from the Community Development Financial Institutions Fund of the US Treasury.

Here in the Atlanta Federal Reserve Region we are 11 looking for vibranium in the deal. 12 Those undervalued assets that make a difference between a merger of equals 13 14 and an acquisition of new money by old money. It is important to note that economic inclusion is a term used 15 by FDIC to describe a variety of public and private 16 efforts aimed at bringing underserved consumers into the 17 financial mainstream. 18

To assess the inclusiveness of the banking system and in partial fulfillment of its statutory responsibility, the FDIC conducts bi-annual surveys to estimate the proportion of American households that do not fully participate in the banking system.

The 2017 FDIC National Survey of Unbanked and Under Banked Households presented insights on the size of

unbanked and under banked markets. We were not surprised to learn that a lack of trust among low to moderate income Americans was a key factor reported in the 2017 survey. In the 2019 National Survey of Unbanked and Under Banked Households we pray the FDIC economically includes an unprecedented demonstration of patriotic duty by two regional communities represented by two fiscally responsible, socially accountable financial institutions seeking to build that trust codified in public law 84-140.

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We pray that FDIC and the FRB revisits its own commitment to economic inclusion, and ensures that regulatory policies and practices achieve economic security. Economic security does not happen without economic inclusion. Economic inclusion begins with financial literacy. Financial literacy requires trust.

16 We've got big problems that relate to healing, feeding, housing, learning, earning, living, and giving 17 18 that require the full faith and credit of the people of the United States. We ask your prayers and advocacy on 19 20 behalf of American children growing up in low income 21 families. America's future can grow up less poor if their 22 right to economic security is enforced as law of the land. 23 MR. WATKINS: Questions? 24 The members of Panel 2, join us. MS. KILLIAN: 25 MR. WATKINS: If we could just remind the panel

members to keep your comments limited to four minutes, and we would appreciate it. Do we have everyone so that we can start?

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## PANEL 2

MS. ADRIANSEN: Good morning. My name is Laura Adriansen, and I am a senior director of K12 Education at EVERFI. EVERFI is an educational technology company that brings digital resources to schools across the nation focused on the essential life skills our students need.

EVERFI partners with organizations to fund the cost of the programs so schools and districts do not have to pay for this education. For the last nine years BB&T has partnered with EVERFI to bring a financial education program to high school students across BB&Ts 15 state footprint and Washington D. C.

Since 2010, the BB&T Financial Foundations Program has grown from sponsoring 35 schools in North Carolina to reach more than 830,000 students from 1,480 high schools today. While serving communities where over 50 percent of students are enrolled in the free and reduced lunch program is a priority for BB&T.

BB&T focuses on reaching all students possible with this resource and education including public and private schools in both low and high income communities. The Financial Foundations Program educates students on banking, savings, financing higher education, investing, and taxes. All critical topics our high school students need to learn and then also be able to apply in their lives.

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In the 2017-2018 school year, students showed significant gains in both savings and financing higher education lessons. Where they had failed at the start of the program, they finished the lessons with a B average. In regards to what the students think, one student shared, "I'm not sure how much actual money I'll be making in the future, but because of BB&T I know I will be financially stable because I'll know what to do with my money and how to make smart financial choices. The knowledge I have gained through this course is indispensable."

The BB&T Financial Foundations Program has grown each year impacting more schools and more students. In 2018, BB&T committed to expand the BB&T Financial Foundations Program. BB&T will reach 1,800 high schools by 2022 throughout their footprint with major growth in Texas, Florida, and Pennsylvania.

BB&Ts program goes beyond EVERFI's digital course. BB&T associates bring the course to life for students volunteering in over 500 classrooms of the last four school years to reinforce the topics the students have learned. In addition to sponsoring the program for schools, financial education has been offered at no cost to students in colleges and universities, primarily HBCUs throughout BB&Ts footprint as well as adult learners needing just in time education in financial topics.

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BB&T has a deep commitment to the communities and people they serve, and EVERFI believes strongly that this commitment will continue to develop and deepen with the SunTrust merger. Thank you for letting me be here.

MR. BRYANT: Michelle told me that the former letter was sent for me. I'm John Hope Bryant. My official remarks are on file. Twenty-seven years of doing this, four million clients served, \$3 billion in capital delivered to underserved neighborhoods, move into the 120 credit score points in 24 months for the average client, 140 locations operational for adults, 4,000 locations for youth operating in 2,000 US cities.

Since the Rodney King Riots in 1992, serving and straddling four different presidential administrations, three which I served myself, I have never showed up personally for a merger application ever in 27 years since I founded Operation Hope in 1992 after the Rodney King Riots.

In truth, this proposal I didn't like. It was not in my personal selfish interest for these institutions to

merge. Everything was just fine. I didn't like it when I first heard it. But I'm here today because I like it now. And, I wanted to come personally to say that I think the integrity of the leadership here is everything.

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We need to do more than CRA. The Freeman's Bank was a vision of President Abraham Lincoln after the Civil War in 1865. That bank, which has been lost to history, was chartered to teach free slaves about money. To bring former slaves into the free enterprise system. To get them a domicile for savings. To get them capital access. To make freedom ring, fair be America.

I hold every bank to that standard, which is precisely why I have not shown up to a hearing in 27 years. Bill Rogers, I went to go see him. And, he did something extraordinary. He said I could operate inside of his bank branch. But I needed authority to do that, so I went to the FFIEC.

And, the joint regulatory agencies gave CRA credit for me to operate inside of the bank branches. The first bank to ever allow that was Bank of the West in the west coast, and it scales SunTrust here on the east coast.

We have now committed over 200 locations from them. We are in about 25 now, and we're moving credit scores about 100 points over 20 months. That changes somebody's life. The guy who made the suit that I'm wearing, we put in business. This is real. This is human dignity. We're getting banks out of the "no" business and back into the "yes" business.

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Kelly King is the same thing. By the way, their assistant to the assistant to the assistant didn't take my call, they did. Both Kelly King and Bill Rogers, having nothing to do with this merger years ago with nobody watching took that call, and put their own credibility on the line when I said I wanted to partner with them to expand free enterprise for all.

We are now doing it at scale with both institutions. The last thing I wanted was to mess up that nice elegant synergy, but sometimes it's not about you. It's not about me. It's about we. And, I actually think this is good for America. I actually think that this merger just might serve as a gateway to expand free enterprise for all.

A literally community bank at scale. A community bank at scale. Think global, act local. If we can get banks out of the "no" business and back into the "yes" business so that people can have access to credit and capital, and we can expand free enterprise for all, how is that not a good thing? And, I got two seconds left.

MS. JONES: Good morning everyone, and thank you for the opportunity to speak to you today in support of this merger of SunTrust and BB&T, and for the opportunity to

follow John Hope Bryant.

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My name is Michelle Jones. I serve as the chief development officer for MMI, and its executive director of its Clearpoint Division. And, for those of you that may not be familiar with our organization, MMI is the nation's largest 501c3 nonprofit provider of credit and housing counseling in the nation.

Our work at MMI centers on serving families from low to moderate income households, helping them to address their most pressing financial challenges and supporting their journey to create, restore, and maintain a life of financial wellness. Last year MMI served over 200,000 households, nearly 40,000 of which live in the fifth and sixth Federal Reserve Districts.

I have over 20 years of experience working in the nonprofit financial counseling service sector, and for many of those years it has been my privilege to work with SunTrust. Over that time I have seen them repeatedly and reliably step up to the plate in support of financial literacy, capability and wellness.

I've seen firsthand how SunTrust has continually invested in the financial well-being of at-risk communities, of mission-based nonprofits, the financial health of their customers, and their employees, the SunTrust teammates. SunTrust and the SunTrust Foundation have provided significant support for our agency over the years, investing in our efforts to develop innovative services and providing financial support for the counseling and education that we provide to financially vulnerable members of the community.

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By way of example, in 2012 our organization launched its first Hispanic Center for Financial Excellence. And, through this innovative service we provide financial education and long-term coaching to first and second generation immigrants who are seeking to learn about the US financial system.

We help them learn what that system looks like, how to make use of main stream financial products, and work with them as they develop and achieve their short term and long-term financial goals. In the second year, SunTrust stepped in and helped us, gave us the support to open a second center in Miami, Florida.

And, in the six years since, they have provided 100 percent of support for both of those centers. The support through the Hispanic Centers for Financial Excellence is just one example of the way that SunTrust has invested in our educational mission and in alignment with their stated purpose of lighting the way to financial well-being.

Most recently, SunTrust also provided support for our

military service member and veteran outreach program, covering the cost for us to provide financial counseling to thousands of members of the military veterans and their families. But it's not just about the support that SunTrust has given to my organization.

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I saw firsthand SunTrust's commitment when I was asked to speak at a round table on financial well-being hosted by a SunTrust president, CEO Bill Rogers, as well as, the president of the SunTrust Foundation. At that event SunTrust had gathered some of the nation's top nonprofit service providers ranging from United Way Worldwide to Boys and Girls Club of America, Autism Speaks, Operation Hope, and others.

They brought us together with the purpose, the sole purpose of learning how they could better leverage SunTrust resources for the betterment of financial health of households across the nation. That was mirrored in the investment SunTrust made in its own employees several years ago when they began providing financial education to their employees, incenting the creation of savings and making MMI's financial counseling available at no cost to any employee or family member who needed assistance.

We at MMI strongly support the merger of SunTrust and BB&T because we believe that together they will continue to be deeply committed to and invested in the communities

that we jointly serve. We believe this merger has the potential to reach even more individuals and families in need of financial stabilization. I thank you for the opportunity. I went past my time, John.

MR. BRYANT: She was over 40 seconds.

MS. JONES: Thank you.

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MR. ROYAL: Well, good morning. Good morning. I'm Dale Royal executive director of Local Initiatives Support Corporation Atlanta office. Thank you so much for this opportunity to speak at this hearing.

On behalf of Local Initiatives Support Corporation and local office, the new local office here in Atlanta, I'm pleased to provide comments regarding the proposed merger of SunTrust and BB&T.

LISC has partnered extensively with both institutions 15 in support of our community development initiatives, and 16 we look forward to ongoing collaboration and enhanced 17 18 outcomes assuming the merger is approved. Established in 1979 LISC is a national nonprofit housing and community 19 20 development organization that is dedicated to helping community residents transform distressed neighborhoods and 21 22 to help create sustainable communities of choice and 23 opportunity.

LISC mobilizes corporate, government, and philanthropic support to provide local community

development organizations with loans, grants, and equity investments as well as technical and management assistance. Our organization has a nationwide footprint with local offices in 33 cities and a national rural network where we partner with 86 organizations serving over 2,000 rural counties in 44 states.

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LISC invests approximately \$1.4 billion each year in these communities. And, our work covers a wide range of activities including housing, community development, building family wealth and incomes, education and creating healthy communities.

LISC has had a long-term invaluable relationship with both SunTrust and BB&T. Most recently the banks made a combined investment of \$30 million in support of LISC expansion and operations in the Charlotte, North Carolina area. That included \$10 million in the Charlotte Housing Opportunity Investment Fund, which LISC is managing.

The Charlotte Housing Fund -- it's an innovative, customized to the Charlotte market fund which will finance approximately 2,000 units of mixed income housing for families earning 30 to 120 percent of the average income. And to date, \$31 million has been raised for the Charlotte fund with the goal of \$50 million by the end of June.

BB&T and SunTrust also earmarked an additional \$20 million for low and below market rate financing for

affordable housing outside of that Charlotte fund. And, this is just the most recent example of support that LISC has received from SunTrust and BB&T.

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Since our inception, LISC has received significant additional financial and technical support, \$115 million of equity investments through the Low Income Housing Tax Credit Program. These investments supported the development of rehabilitation of 126 affordable housing properties and 9,300 units of affordable housing throughout the country.

\$18 million of combined investments and equity investments through the New Markets Tax Credit Program, and those investments supported the development of a gross -- under retail centered recently in St. Petersburg, Florida, as well as, equipment and facilities financing for an upholstery fabric manufacturer in North Carolina in a very high poverty rural county.

\$5 million in debt capital from SunTrust for numerous community development lending and \$2.1 million in grants to support LISC operations in our offices and program delivery. And, numerous in-kind services as well from SunTrust and BB&T.

In short, LISC has partnered substantially with both
institutions over the years in support of our community
development work. The institutions have exemplary records

as partners with LISC, and your most recent Outstanding CRA rating. We support the merger with the expectation that together we will invest even more in LMI communities than the two do separately. And, we commit to work with the banks to help make that happen. Thank you so much.

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MR. WALKER: Good morning. I'm Kenneth Walker, probably the only one here from Alabama. John, they gave you guys four minutes, I was told I have two, so I'll be brief.

I'm the executive director of the Alabama Asset Building Coalition, a wealth building organization that has a state-wide footprint in both urban, as well as, rural communities of Alabama. Our effort and emphasis is placed on helping low mod communities grow, but the focus is the family, and that's where we place most of our attention, on the lives and the impact that we can have upon families.

I'm here to speak on behalf of the relationship that 18 we have had with BB&T. We honestly have no greater 19 20 banking partner in Alabama through the Alabama Asset Building Coalition than BB&T, and we work with several 21 banks. But it's because of that relationship we are able 22 23 to run a tax-free assistance program for low mod individuals as well as elderlies throughout Alabama. 24 25 And, not only are we able to procure taxes for well

over 4,500 families, but when you're able to sit down with people and they open their financial lives to you, you are able to see greater situations, critical situations. Situations that could advance a child going to college or a family putting food on their table.

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And, we're able to bring the attention to those errors and those mistakes and perhaps put them on a better path to financial sustainability. We could not do that for those 4,500 families if not for the financial support, and also the professional support that BB&T has provided us.

We've been in operation since 2006. BB&T has been there from the start. Not only in terms of just providing us with contribution, but also professional expertise. I have not been at this organization where we did not have representation from BB&T, not just sitting on the board but sitting on our executive board providing us with the advice that we need.

In Alabama predatory lending is a problem. Up to 456 percent interest is what can be charged for one who goes and secure a title loan or a pay day loan. If not for BB&T we would not have created such programs such as Bank On.

Whereby, we're able to take people and advise that they move away from predatory lending to a safe and

mainstream way of money management. Not only are we able to just speak that, but we are able to provide hands-on assistance because of our relationship with BB&T.

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When I heard about the announcement of BB&T and SunTrust, I was on the campus of Alabama State University, a historically black college. I was not there that day alone. I was there with two BB&T personnel. They were there to speak to the college of business students at ASU. And then, we left ASU and we went to Trenholm Technical Community College, another historical black institution.

We took your famous BB&T books from one institution to the other. And, that has not only occurred the day of the announcement but that has occurred for the last five years. I see my dear friend Heidi Schoonover who is a fine representative of BB&T, and a friend of organizations like mine throughout Alabama.

We surely support this merger. We look forward to greater participation, not only from BB&T and SunTrust, but if you are a friend to us, the community will surely be a friend to you. I appreciate this opportunity.

MR. TAYLOR: Let me just clarify one thing before I begin -- I guess I have begun. I am here not in support of or opposed to this merger, but rather concerned. I hope that at some point in the future we will end up on the right side of the aisle in terms of what many folks

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sitting on this panel are hoping for.

My name is John Taylor, and I am a president and founder of NCRC, which represents over 600 community organizations nationwide, and is the biggest community investment and civil rights organization dealing with community reinvestment and free lending in the country.

I want to applaud my colleagues here for their comments of what the bank has done, and I want to encourage the bank to continue that commitment to these organizations and others.

But really what we're here to talk about is what happens when someone whether they are a person of color or whether they're a low or moderate income person walks in to any one of the branches of SunTrust and BB&T because this is about economic justice and economic better opportunity. And, certainly those organizations provide that, but most of the people walk into banks wouldn't know NCRC or Operation Hope or any of us on this panel if they tripped over us.

The key is how they're treated when they go into those institutions, and that's really what this hearing is about. What is the future for underserved people in this country particularly racial populations and low and moderate income people? So this is a very, very critical hearing. Not only because it creates a sixth largest bank in the country, and we share Senator Sherrod Brown's concerns about this getting fullier review -- and including the full hearing of the FDIC Board that it's considered and looked at in the magnitude of importance of which it is.

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Not only is this critical because the law requires that the regulators ensure that such a merger presents a clear public benefit to communities under their jurisdiction including low and mod neighborhoods.

Not only is this critical from an anti-trust perspective in which you must determine that this merger does not result in an anti-competitive environment. Beyond all those determinations, I ask that you consider something greater than all of these responsibilities. Namely, the income inequality in this country.

While the Federal Reserve and FDIC cannot in and of 16 itself resolve this problem, you play a major role and 17 18 have a significant responsibility and opportunity. Lower and moderate income people and people of color build 19 20 wealth by being able to procure a home loan, a small business loan or a small farm loan or some other type of 21 22 credit, and banks need to significantly increase their activities in these areas. 23

The micro-economies of low and moderate income neighborhoods need bank branches which serve as anchor

business tenants in their neighborhood. High cost sub prime predatory and usurious products and services are the norm in many of these neighborhoods.

These type of financial dealings strip wealth and depress peoples ability to reach income equality. One anecdote to this pattern is to have banks seeking to expand to make the clear and specific forward commitment to serve underserved and minority neighborhoods.

I am happy to announce that SunTrust's Mr. Rogers and BB&Ts Mr. King, have offered what appears to be a sincere, considerable forward commitments that NCRC and its members 200 organizations, and met in six different meetings with these institutions to talk about community credit needs.

And, it does seem that that conversation and going forward is sincere and honest. But we'll see what's in writing at the end of the day. I would ask that you cite these community benefits agreements as you consider the -as part of your considerations in approving this application.

Our country must turn the corner on racial inequality. We must decrease the wealth gap in this country if we are to succeed as a nation. You as regulators and the banks play a critical, critical role in this matter. Thank you very much.

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MR. WATKINS: Questions?

1	MS. KILLIAN: Thank you for joining us.
2	Ms. Chelikowsky, we'll begin with you.
3	PANEL 3
4	MR. MILLS: And, my name is Bill Mills, and I'm
5	speaking on behalf of her because she lost her voice. So
6	I'm reading her prepared comments.
7	MS. KILLIAN: Thank you.
8	MR. MILLS: My name is not Terry Chelikowsky, but she
9	is and she is the executive director of Florida
10	Alliance of CDCs. The Florida Alliance of Community
11	Development Corporations, FLACDC, is the statewide
12	membership organization for community based development
13	organizations, other nonprofits, partners and investors
14	that serve and work in LMI communities.
15	Our mission is to lead Florida's community
16	development field and its partners in shaping strategies
17	that advance community prosperity. FLACDC has had
18	relationships with both banks for a number of years.
19	SunTrust since 2007 and BB&T since 2011. The relationship
20	with SunTrust started out strong but declined over time.
21	The value of grants received from the SunTrust
22	Foundation also decreased. SunTrust did not fund FLACDC
23	in 2018, and their request for 2019 is pending. The
24	relationship with BB&T has been more consistent, and staff
25	have been more accessible and responsive. A community

advisor group convenes at least once per year to provide input on community needs and feedback on bank products and services. BB&T has had initial level support. The initial level of support has for the most part been sustained.

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Their request for 2019 has been approved and is for a slightly larger amount than in the past. Since the banks involved have agreed to negotiate a community benefits agreement, FLACDC decided to create a brief survey to gather our member's thoughts and ideas.

We used sample CBAs obtained from the National Community Reinvestment Coalition to develop questions on mortgage, small business, and community development lending, philanthropy, new branches and an other catch all category. Each question listed several ideas from the sample CBAs, and respondents had only to check a box to indicate their support for the particular product or services.

The general comments regarding the proposed merger were, people are concerned that the merger will reduce available resources for community and economic development and make their mission of revitalizing LMI communities more difficult. They're also concerned that the new bank will reduce competition in their markets negatively impacting LMI business and residents disproportionately.

Satisfaction with the level of engagement by these banks in the community varies from location to location. In some places, BB&T has a good track record, but SunTrust does not, but then in other communities the reverse is true. There is consensus that the new bank needs to do a better job of providing bank products and philanthropy to LMI individuals and communities.

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Survey respondents made over 90 comments and suggestions, and FLACDC would be happy to share them if there's interest in seeing them. FLACDC sees this proposed merger as a great opportunity to create a new template, a gold standard if you will, for bank investments in LMI communities and the nonprofit organizations that support them across the nation.

They do see that this new entity should make a structural long-term commitment to increase its lending and investments in LMI communities across the footprint by 17 18 creating products specifically designed for these activities and increasing the amount of lending and investment funds committed to them. 20

Create a philanthropic foundation committed to investing at least 5 percent of corporate earnings in philanthropy that serves LMI individuals and communities across the new bank footprint. Invest in recruiting, training, and sustaining staff required to effectively

operate the programs and bank services, and embrace a transparent and easy to understand process that evaluates and demonstrates their commitment to developing these products and services.

They appreciate the opportunity to share the perspective and look forward to working with BB&T, SunTrust, and the regulators and members and partners to help shape a banking system in which the LMI people and communities are never left behind.

MR. WATKINS: If we could remind the panel members of their four minute time frame.

12 MR. ALGHITA: Good morning. My name is Adnan I own the company which has my name on it. Alghita. 13 Ι 14 came to the United States 1969, just a few months after 15 they brought Mr. Sadam to power. I went to Georgia Tech, 16 graduated in 1971. And, I got my masters degree in 1971, and I have been in the building and land development 17 business since then. 18

My relations with the banking community in Atlanta is very well established. My projects in Atlanta, they are well appraised, and I do have group of architects, engineers, and other professionals who worked with me, testify to my credibility. I am here to oppose SunTrust. I know nothing about BB&T.

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I know absolutely nothing about BB&T so I cannot say

anything unkind about them. But I do have really and truly a major issue, and it is extremely sensitive. I am liable for it. If it is inaccurate, I can go to jail for it. I can be penalized for it. And, I told the justice department, the anti-trust division about it. I told the Federal Reserve, Mr. Powell about it, and I told the Federal Trade Commission about it.

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Furthermore, I told Mr. King about it to investigate and tell me if my allegations are inaccurate. I think that much he can do, and I'm waiting for his answer. If I don't get justice in this situation I'm going to have to go to the next step.

Once again I don't oppose the merger. This is national economical issue, but the American people deserve the truth and they must know the truth and the truth is that SunTrust foreclosed on a project I was building in Florida. Their own appraisal, \$3.5 million, they foreclosed and they sold it to friend of theirs for \$375,000, and I have the document to prove it.

Let them tell me if that's not big theft, I'd like to know what big theft is. And, the other issue is that in the mid-'80, there was an Iraqi ring here in Atlanta. They are in the arms selling business. There was a program by Congress, oil for food to the Iraqi people. They were taking the food, selling it, buying arms

selling it to Sadam. And, we lost 7,000 people when we went to remove Sadam and some of them lost their lives with bullets, bullets sent from here. I am liable for that, every word I said here. And, the American people would know the truth, Mr. Rogers.

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MR. GEORGE: My name is Richard George. I am president of Junior Achievement at Tampa Bay. I'm not on your roster. I was supposed to be in Panel 11. Nancy did me a great favor and bumped me up in the line up so I can make a high school championship game tonight in Tampa, my daughter, and she's thrilled with this.

It's a great privilege and honor to be here from Tampa to speak in behalf of the SunTrust and BB&T proposed merger. I have been with Junior Achievement 35 years. Our national organization, global organization is celebrating our centennial this year. We're all about financial education, workforce readiness, and entrepreneurship for young people.

As a founding sponsor of our new JA Finance Park presented by SunTrust, this initial grant of \$1.7 million is the single largest gift in our 35 year history of Junior Achievement Tampa Bay. This grand brand new 1,800 square foot facility was dedicated on September 13th, 2018 and is now home to JA Finance Park.

This is a program that teaches financial education to

eighth grade students including personal budgeting, spending and investing. This partnership with SunTrust was the impetus to enable every eighth grader in Hillsborough County, which is the eighth largest school district in the United States to benefit from this program.

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In addition to the funding, SunTrust has become the most valuable volunteer partner over the last two years and has provided 247 volunteers which empowered over 3,000 students and 2,000 hours donated over the last two years from SunTrust in Tampa Bay making them one of our top volunteer partners.

Obviously, this partnership has been vital to our 13 14 success to our new JA Finance Park, but we do support the merger with BB&T as we know that it will increase our 15 16 partnership even more. As an organization which focuses on financial literacy, this introduction of BB&T will 17 18 promote new funding and new volunteer opportunities, as 19 well as, a larger presence within our local community, 20 further empowering our young people to make sound financial decisions as they become young adults. 21 Thank 22 you for this opportunity.

MS. KILLIAN: Any questions? (No response.)
Thank you very much.

MR. WATKINS: We are going to take a break now. The

next panel starting promptly at 10:25. 1 2 (A break was taken.) 3 MS. KILLIAN: Thank you we are going to get started 4 with Panel 4. 5 MR. WATKINS: We would like to remind the panel 6 members of the four minute timeframe. 7 PANEL 4 Thank you for allowing me to be here. 8 MS. BEAVOR: 9 My name is Karen Beavor. I'm the CEO for the Georgia 10 Center for Nonprofits. The Georgia Center for Nonprofits has over 1200 nonprofit organizational members comprised 11 12 of all sizes and types of charitable entities throughout 13 Georgia. 14 In addition, we serve over 5,000 charitable entities annually through the provision of capacity building 15 services that help nonprofits succeed through better 16 17 management, leadership and governance. SunTrust has a long and deep history of philanthropic support throughout 18 the communities it serves in our estimation. 19 20 We, again, work with many, many organizations on 21 their strategic plans, on financial management processes, 22 and so we're seeing the grants that come through. We're seeing the types of strategies they do. Their community 23 partners are working on those strategies.

And, we can say without a doubt -- and we do about

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150 strategic plans a year to put that in context, SunTrust comes up routinely in those community partnerships in terms of who is working with entities throughout the state on a routine basis. The bank has been a partner in community efforts to improve financial wellness, increase access to credit, and to build community engagement and activities to strengthen social and economic fabric of communities large and small.

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I wanted to give you a couple of examples of how they work with us in that context: SunTrust was a founding partner of Georgia Goods Day, a massive day of giving. It's a one day sort of flash mob of giving where the entire public comes together to support nonprofits of all types and sizes across the community.

They were a founding partner of that. To date that effort has raised more than \$30 million in unrestricted public donations to over 3,000 charities throughout the state since 2012. SunTrust was also a founding partner in the formation of a program we call "Mission Money."

It's a financial wellness initiative that targets nonprofit employees specifically throughout the state. As you know, there are many nonprofit employees that are certified nursing assistants or perhaps a part-time after school care for a Boys and Girls Clubs. They are not all executive directors and they earn different amounts of

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money just like in the regular sector.

And so, this financial wellness initiative helps them understand how to manage their money and their futures better. It also critically supplies an employer tool for free that offers employers a way to offer financial wellness, a suite of services and information tools, to their employees for free.

And so they were a founding partner of that, a flagship partner, and it's being expanded not only here in Georgia, but throughout the Southeast at this point. Many hundreds of other charities are also supported by the bank. Its skilled volunteers and leaders.

We see this every day, as I said, when we're out at different events as we're consulting and training with nonprofits. We believe the combination of BB&T with SunTrust will broaden and deepen the capacity of the new entity to make an even bigger difference in our community through philanthropic support, skilled volunteerism, community leadership initiatives, and through its power to engage its stakeholders in issues that matter for our local economy and social well-being.

For these reasons, we wish to offer our support of the merger. Thank you.

MS. GAMBRELL: Good morning. Thank you for the opportunity to speak today on the BB&T Bank and SunTrust

Bank merger. My name is Donna Gambrell, CEO of Appalachian Community Capital, an intermediary community development financial institution or CDFI.

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Created in 2013, we are a member organization comprised of 19 community development lenders throughout Appalachia. The Appalachian region includes all of West Virginia, and portions of 12 other states starting with New York and going all the way down to Mississippi.

Our members obtain loans from Appalachian Community Capital, and in turn they make loans to small business owners and entrepreneurs including minority and women owned businesses throughout the region.

I was hired as CEO in 2017, and over the last two years BB&T has been the only financial institution to provide grants to Appalachian Community Capital. Most CDFIs, and particularly young CDFIs, need both debt and grant capital to grow their organizations. At BB&T, Craig Pascal and Heidi Schoonover, understand how grants can help a CDFI build capacity.

Appalachian Community Capital has received four grants in six years and has used the funds for day to day operations, training, technical assistance, communications, and marketing. We have been able to raise our profile and attract additional investments using marketing materials developed with a portion of the grant

we received.

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Through our media products we have been able to tell a small business owner's stories ranging from a company that has provided the first solar powered hospital project in rural Virginia to a founder of a long term adult care home for the elderly, disabled and mentally ill in rural North Carolina among many examples.

While SunTrust Bank has not invested in Appalachian Community Capital, it has been a strong supporter and partner of a nonprofit organization with which I'm affiliated. Women of Color in Community Development is a membership association based in Washington, D.C. Since its inception ten years ago, Muriel Garr, the regional community development officer has been an invaluable ally.

SunTrust has provided financial support for workshops as well as personnel who have participated in professional activities for members. During my 30 plus years in the community economic development field, I've witnessed instances where bank mergers resulted in an affinity mission instead of an expansion of community and economic development products and services.

I support the merger between BB&T and SunTrust. And, if the merger is approved, I believe there is tremendous potential for the two institutions to leverage their strength and to make even greater substantive investments

in underserved communities and in the leaders who serve these communities.

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One example underscores a role that these banks can play. Rural communities across the country continue to face many challenges. Research shows that the rural population is aging and shrinking, jobs are less stable, and rural economies did not recover as well as cities after the 2018 recession.

In Appalachia, the region that I serve, one can still find deep pockets of poverty, communities suffering from inadequate healthcare and other issues. But Appalachia has also been called a study in contrast because we have significant entrepreneurial efforts under weigh, and leaders implementing strategies to build new economies.

The merger between BB&T and SunTrust, if done with care, can be an organization that provides greater access to capital for low wealth communities and that is equally focused on mission and margin. Thank you.

MR. HARDIN: Thank you for allowing me the 19 20 opportunity to speak today. I'm Russ Hardin. I'm president of the Robert W. Woodruff Foundation, and also a 21 22 member of the local SunTrust Atlanta Advisory Board. The Woodruff Foundation is an independent private charitable 23 24 foundation established in 1937 by Robert W. Woodruff who 25 lead the Coca-Cola Company.

For the better part of six decades our foundation seeks to improve the quality of life in Georgia by investing in health, education, economic opportunity, and community vitality. We are rare among foundations our size, and that we continue to focus our attention and our philanthropy in our own community.

Our foundation has had strong ties to SunTrust Bank for a century. SunTrust Legacy Bank, Trust Company of Georgia, was led by Earnest Woodruff, father of Robert Woodruff, and we have shared both board and executive leadership over the years with SunTrust.

SunTrust today is the primary bank for the foundation and we know the nonprofit banking group at SunTrust very well. They provide the premiere service in our market to nonprofit organizations, and they enjoy a fabulous reputation and record of service among schools, colleges, community organizations, and government agencies in our community.

SunTrust has also been a generous corporate citizen in our community and has provided leadership to countless charitable causes in our state and our community. I also happen to have roots in eastern North Carolina. I know Branch Banking Trust, BB&T today, and its legacy and history as a community bank.

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Each bank has managed to grow while preserving their

heritage of culture and community banking. We know that given change in the banking industry, SunTrust has determined that this proposed merger is in the best interest of its shareholders and ultimately the communities it serves. We expect that we'll have a stronger bank in Atlanta.

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We are here today to support SunTrust because of its long and deep history of philanthropic support throughout the communities it serves. And, we have utmost confidence that SunTrust will continue its legacy as Atlanta's premiere bank and community assist. Thank you.

MR. JOHNSON: Good morning. My name is Timothy Johnson, and I have the pleasure of serving as chief strategy and impact officer for the United Way of the National Capital Area. We serve 11 counties comprising communities of Washington, D.C., Northern Virginia, the Piedmont Region of Virginia and suburban Maryland.

On behalf of Rosie Allen-Herring, President and CEO of United Way in CA, it's board and it's staff, I appear before you this morning to offer testimony and enthusiastic support of the merger between BB&T and SunTrust. For everyone whose lives have been skipped over, written off, the United Way of the National Capital area fights for them because everyone deserves hope. Everyone deserves a chance. Everyone deserves respect. How do we get there? By living United. By finding new solutions to old problems and mobilizing the best resources that produce lasting results. By forging impactful partnerships.

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We ask that the Federal Reserve Bank and the Federal Deposit Insurance Corporation support the merger between BB&T and SunTrust. Both companies have been champions in the community, and the type of partners I just described and that community deserves. We support the efforts and ask that you help continue the economic and philanthropic impact that they have had in our region which is home to over seven million residents.

United Way in CA's membership of over 500 nonprofits represents a variety of sectors from health to housing, arts, financial literacy, education, and the environment. We serve the unifying voice for the nonprofit community in our region, and provide for critical direct services and help organizations build capacity and increase their impact in our region.

In education we set the goal of increasing student success at low performing middle schools and increasing the number of students graduating from high school. We support financial stability. We believe that area residents who understand the best money management options and the importance of banking, budgeting, and savings will be in a better equipped position to ensure for a successful future.

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For communities to thrive we know that members must be healthy, and for that reason United Way makes strategic investments in programs that provide adults and children with access to health, wellness, and care. SunTrust Bank under the leadership of Mid-Atlantic Chairman and CEO Daniel O'Neil, and the SunTrust Foundation under President Stan Little, were the first corporate citizens to engage us in a series of strategic discussions which led to the investment in greater Washington systems of financial involvement centers.

Our FECs are community local centers where residents and families can come and receive high quality professional guidance on a myriad of financial needs, including but not limited, to budget management, financial coaching, entrepreneurial aid, and tax assistance, all for no direct cost to the recipient.

Now, several years later, SunTrust provides financial resources and strategic marketing and volunteers that support two of the four regions FECs which played a critical role in delivering financial guidance and help to federal employees and contractors during the recent partial federal government shutdown. As Northern Virginia and Southern Maryland has a disproportionate number of federal employees and contractors and workers whose businesses support the federal workforce, many of these individuals found themselves accessing an array of human services and government services for the fist time in an effort to obtain food, gas, rent, utility assistance, etc.

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If these FECs powered by the support of SunTrust were not in place, many more of our regions residents would have gone without basic needs support or falling deeper into financial jeopardy. SunTrust Bank and SunTrust Foundation have both been stalwart supporters of our work at United Way NCA and throughout our nonprofit community for many years.

Our region continues to enjoy the benefits of their 15 excellent corporate social commitment, and without their 16 17 support United Way and other community serving organizations would be unable to reach the same number of 18 people and communities in needs. We are proud of these 19 20 results, but they're not possible without the partnership and commitment of true corporate citizens like BB&T, 21 22 SunTrust and philanthropic support like SunTrust Foundation whose investment in employee engagement 23 24 provides the families that needed help being on the 25 pathway to financial confidence and stability.

Based on our partnership with SunTrust and SunTrust Foundation their long legacy of engagement and investment in the community, we have enthusiastically supported the proposed merger with BB&T because we have witnessed a positive measurable impact that they make within our regional community.

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The union between these two great financial institutions can only mean increased impact for the seven million residents in our metropolitan region. Thank you for your time.

MR. LITTLE: Good Morning. My name is Milton Little, I'm the president and CEO of the United Way of Greater Atlanta. And, on behalf of the board, the management team, and all of our volunteers thank you for the opportunity to be here this morning and offer our enthusiastic support for this merger.

United Way of Greater Atlanta is the largest of the 140 United Ways in SunTrust's footprint. And, we bring together people and the resources they need to tackle complex issues and drive sustainable change to help our communities thrive.

For the last two years in Atlanta our signature cause has been to mobilize the region to improve the outcomes for children across greater Atlanta. Of the 1.3 million children in greater Atlanta, half a million of them live

in communities of low or very low financial well-being.

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And, many of those children are those who make up the statistic that Atlanta if not has the lowest, then one of the lowest rates of social mobility in the United States. We thank SunTrust for being an early and consistent believer in that signature cause campaign. United Way is also the signature giving campaign of SunTrust because our purposes so align. SunTrust strives to help people take steps toward financial confidence, and United Way helps people find the resources and confidence they need to improve their education, income and health.

We also work to help free people from the fear and risk of homelessness and make the experience of those who are trapped in homelessness as brief and as rare as possible. Every year across the SunTrust footprint, SunTrust teammates generously support the work of United Way through their gifts of time, talent, and treasure.

SunTrust teammates participate in volunteer activities and fundraising campaign to support United Way's mission. From 2016 to 2018 SunTrust teammates and retirees have provide more than 30,000 volunteer service hours in addition to giving more than \$8.6 million.

Over the same period the SunTrust Foundation has invested nearly \$20 million to support the United Way's efforts to strengthen families and neighborhoods. SunTrust Foundation and the United Way of Greater Atlanta also partnered to create the Money Game, a free mobile application to provide a new way for people to become engaged in financial well-being.

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The Money Game uses financial trivia to motivate learners to learn how to become financially self sufficient so that they can do more than live paycheck to paycheck. Here in Atlanta, BB&T's northern region has also been a partner of our United Way. And, BB&T has supported United Way's signature workforce program, Atlanta Career Rods.

BB&T associates have also run United Way fundraising campaigns and they have helped to lead our young professional leaders and women of color donor affinity groups. In addition, we partnered with BB&T at the very beginning of the launch of its very successful BB&T Tennis Challenge.

With business and civic interests that cover affordable housing, financial stability, workforce development, and small business and partnerships with the region's most important and influential nonprofit organizations, BB&T and SunTrust have demonstrated a deep commitment to the health and well-being of communities in which their associates live, work, play, and pray.

We believe the combined entity will continue this

legacy. Thank you very much for this opportunity to speak on behalf of this merger.

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MR. MILLS: Good morning. My name is Bill Mills and I am the president of Florida Prosperity Partnership commonly known as FPP. FPP is a statewide nonprofit coalition of over 2200 financial capability practitioners. Approximately 80 percent of the individuals that make up the FPP work for nonprofits serving low to moderate income individuals and families.

Since FPP was founded as a 501(c)(3), both SunTrust and BB&T have been involved with the coalition as members, supporters, and in the past board members. As a coalition, in one year FPP engaged 96,159 participants and 7,484 financial literacy events.

Banked 272,000 Floridians that were previously unbanked, and filed 78,488 free income tax returns, according to our self reported survey last year. We have a very large reach and work with a lot of partners. Once again, this includes SunTrust and BB&T.

I want to tell a brief anecdotal story of something that I experienced a few years back. This was a volunteer income tax assistance Super Saturday. There were many banks involved in the event. The bank partners were there to open accounts for these low income families so that their tax returns could be directed deposited into a bank account.

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It was a huge success. Twenty percent of those that had their tax returns that day opened new accounts. Almost every single one of those was with BB&T. They had an extremely attractive account and helped the clients, several of which were unbanked prior to this.

BB&T continues this type of service with their bus, that was mentioned earlier, that they send to Florida every tax season to help out multiple free income tax preparation sites. This is just one quick example of work that I have seen first hand from BB&T.

My history with SunTrust is a little different as I was employed there from 1999 through 2010. Now, I have seen the culture from outside and within. The culture is community. I still remember the words of Linton Allen, the SunBank founder, build your community and you build your bank.

An FPP staff member tells a story that he was waiting in the lobby of a SunTrust and noticed the banker introducing a client to someone from a nonprofit that we work with. Someone that could help this person to be more financially capable. Exactly what we talk about at FPP. Everyone is welcome.

Of course, these are just two quick anecdotal stories, but there is an underlying tone to them. They

are more than financial institutions. They are community partners. I know John Hope Bryant earlier called them community banks, and I'll agree with you, sir.

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I am here today to support the merger. At Florida Prosperity Partnership we are very concerned for the numbers of un- and under-banked in the State of Florida. Almost a quarter of Floridians are using predatory slash high cost alternative financial services. This merger will help two community-minded banks to better compete with these virtually unregulated predators that have an immoral carve out in Florida's usury laws.

It would be a disservice to these two upstanding financial institutions and Florida's communities to not allow for this merger to happen. Thanks for your time today.

MR. WATKINS: Are there any questions? If not thank you very much. Panel 5, please take your place. I would like to remind the panel members, four minutes for your comments. We welcome your comments. Ms. Cross, we will start with you.

## PANEL 5

MS. CROSS: Good morning. I'm Millicent Cross. I'm the president and founder of Totally Free, Incorporated. We are a HUD approved, housing counseling agency that has operated since 2001. We serve counties all over the state of Georgia and some of our services are national in scope, and some reach our local footprint in the Southeast region.

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Thank you for this opportunity to speak this morning. Over the years we have had a great relationship with BB&T Bank and with the growth of BB&T Bank and SunTrust. With their growth experiencing a merger, we hope our opportunity to serve the underserved will expand. As we help the low income, disabled, and seniors qualify for mortgage products, we often find that as they are shopping there is limited or no inventory of homes in their price range to purchase.

The homes in their price range tend to be old, run down, and need work or the opposite is true. Homes are beautiful and new homes, but too expensive. We want to bridge the gap by developing communities in our rural areas and areas of need that are attractive with new inventory yet affordable for the demographic we serve.

In order to accomplish this we need the strength of our growing financial institutions to back us with charitable contributions to jump start our projects while we work with other sources of funding like USDA and the Federal Home Loan Bank to complete the task.

While bridging the gap for low and moderate income purchasers with desirable, affordable new inventory, we

will also build and develop the workforce by employing construction crews to build. We plan to develop communities while working with local contractors and families through, hopefully, the mergers CRA initiatives.

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We also invite this merger to support our homebuyer workshops which help provide more potential homeowners in the communities we serve. The bank's presence at our workshops is always helpful in educating potential consumers. We also guide buyers through the process with our individual housing counseling services, which minimizes the number of non-qualified potential buyers, and maximizes loan application success.

Many of our clients are intimidated by banks and expect to be turned down. By working with them upfront we give them confidence that they have a higher percentage of being approved and because of this they become referral sources and can repeat the success for others. There is great opportunity with banks growing and when the banks reach out to the communities they are housed in and make life better for the underserved, it's even better.

Here at Totally Free we stand ready to partner with the newly merged banks to advance with them. Thank you so much for your time.

MS. LETT: Good morning. My name is Rosalind Lett, and I'm the director of the Clayton County Library System.

And, I'm here today to talk in favor of the merger with BB&T and SunTrust.

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About five years ago when I got to the library I saw that our community was made up of a lot of unbanked and unbankable citizens. So I wrote a grant to FINRO which is a financial regulatory authority with the American Libraries Association. And, I got a hundred thousand dollars to do financial literacy education in the community. We spotlighted four different groups: youth, seniors, disenfranchised families, and entrepreneurs.

The first three years we set up having our workshops with the families on credit and money management, on homeownership with the entrepreneurs. We had an eight week series to teach them how to become business owners and how to sustain businesses.

With the youth we went into the schools and we did training on Banking on Our Future, which is one of the initiatives of Operation Hope, who we partnered with. We taught them how to write checks, about identity theft, about all the questions they had about money and how to keep money and have money and dignity.

We also worked with the teens and gave them a reality check. And, this was to teach them how to live for one month with a set salary, and with getting housing and all the other things that you need so they could see how far

money would stretch and what you needed to do to make your money stretch.

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We also worked with the seniors for asset protection, we wanted to protect them against fraud, and against identity theft and things like this. So about the second year of our grant, I realized that this was something that was sustainable in our community and we really needed to find some community partners to sustain it after the third year.

So that's when we reached out to some banks, and BB&T stepped up to the plate and they have been a wonderful partner for us through this whole process. They have helped us with training, they have provided speakers for our entrepreneurial workshops, they have provided Banking on Our Success programs.

They've helped us bring together the business community so we have business forums and we have business round tables and talk to them about money and how to get money and how to position yourself. We talked to the community about how to get your credit back in order so that you can start a business and you will have what you need to start a business.

We've also partnered with them to go into the school systems and they have introduced us to EVERFI, which is a marginal training for kids, so now we're introducing that

through the library for our elementary school kids, our middle school kids, and our high school kids.

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We work with the seniors very closely to make sure that they realize all of the benefits that they can get in the community by knowing how to leverage your money, how to invest your money, and BB&T has been a constant partner with this.

I also want to say that SunTrust has helped us also. We had a ten week series for our entrepreneurs as well as a Shark Tank, and they supported our entrepreneurial series with the Shark Tank. So both of these banks have been a wonderful partner to us.

And, in Clayton County we serve 287,000 citizens. 13 14 The library has six branches, so we are reaching out to all of the citizens because we want them to be financially 15 16 literate, and we want them to have dignity in the money, 17 so through the library, a trusted source, they will come 18 to us.

And, we have gotten a great response from the 20 community in all levels from the school system and from our community as a whole and the county government to 22 support us as we present financial literacy to our And, also citizens of other counties are now 23 citizens. coming to us because our libraries are one of the few that 24 is offering this kind of financial literacy training.

Thank you so much for the opportunity to speak.

MS. DUGAN: Good morning. Thank you. I'm Missy Dugan. I'm the president and CEO of the Boys and Girls Clubs of Metro Atlanta.

For those new to our mission, the Boys and Girls Clubs works to save and change the lives of children and teens, especially those who need us most. We provide a safe, positive, and nurturing environment and programs that prepare them to achieve their great future. We serve nearly 3,000 children each day in the Metro Atlanta Area at 25 locations and ten counties.

Each day our dedicated staff works to help kids and teens get college and career ready, live healthy, and serve as leaders in their community. Many of the kids and the teens that we serve do not have the resources and relationships that they need each day in their lives.

Nearly 80 percent of the children we serve come from 17 low income families. The average household income is 18 \$31,000. And, nearly 80 percent of our youth come from a 19 20 single parent household. While the cost to effectively serve those who need us most is approximately \$5800 per 21 22 child, families are asked to pay between \$50 and \$135 per 23 year to have the programs that the Boys and Girls Club 24 provide.

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Our work is only possible through generous partners

like SunTrust. They have been a long term critical partner with transformational funding over more than 25 years. Over this time SunTrust has donated nearly \$1.4 million from its branches, foundations, and overall organization, and an additional \$300,000 from employees directly.

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Bill Rogers, chairman and CEO for SunTrust, has given a transformational number to our children in our programs. This funding has allowed us to continue the programs that are saving thousands of children's lives here in Metro Atlanta. The SunTrust teammates have also contributed dollars and volunteerism.

For the past several years, the SunTrust staff has been involved with numerous projects at many of our sites logging over a thousand hours annually. Projects have included working directly with kids at the club to increase their financial literacy skills, and they have participated in homework help sessions and lead many STEM competitions.

SunTrust executives have served in key leadership positions for decades. Bill Rogers has served for over 25 years on our corporate board, and now serves at the board of governors level with our Boys and Girls Club of America National Board of Trustees.

During his time as chair of the Boys and Girls Club

of Atlanta, Bill was the chairman of our Open the Door Campaign, raising \$26 million through community support for the organization, and opening up the 28,000 first of its kind in the Boys and Girls Clubs movement, arts focused Boys and Girls Clubs in the west end of Atlanta.

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Looking ahead we believe that workforce development is essential and our children need it. Boys and Girls Clubs are working to solve the problems our kids are facing and making our cities stronger. Globally, employers are facing a huge talent shortage, and in particular US employers say that the inability to find qualified workers is their biggest obstacle to growth.

Earlier this year, SunTrust made an announcement of a transformational gift of \$1 million to the Boys and Girls Clubs of America's Workforce Development Initiative to help our teens get the knowledge, skills, and experiences to better prepare them for the workforce. This new partnership will reach over 45 organizations nationwide.

In closing, I'm here today to support SunTrust 20 because they've supported our kids throughout Metro Atlanta. They are a trusted community partner who gives 22 so much and helps our children thrive. Thank you, 23 SunTrust and thank you.

> MR. BUSSE: Good morning. My name is John Busse, and I'm the director of the Corporate Internship Program at

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Cristo Rey Jesuit High School in Baltimore, Maryland.

Cristo Rey is a growing network of co-ed, college prep, private high schools all operating in urban cores and all exclusively serving motivated students of limited economic means, most from highly distressed communities. To gain access to this quality education, and to offset a large portion of their own tuition, each student participates in a four year integrated work study program working real jobs at real firms five days per month.

In Baltimore, we rely on over 100 corporate partners to open these doors of possibility. SunTrust has been a corporate partner since we opened our doors in 2007, and most recently under the local leadership of Natasha Horton, our community development manager. We have increased that partnership in several different ways.

The investment directly funds student work opportunities at several community partners where our students assist in business, operational, and educational functions impacting both the generation above and the one to follow.

Additionally, SunTrust volunteers will be in our classrooms and our hallways providing mock interview practice, financial education resources, and career fair presentations. To date, every single graduate from Cristo Rey has been accepted into college, one hundred percent.

Even better, they are persisting toward and achieving degrees at rates far higher than their zip codes would predict. And even better, they are now returning to Baltimore as nurses and teachers and engineers, technologists, entrepreneurs, and social influencers. The entrenched cycle of poverty broken in one generation and a family transformed.

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I'd like to personally thank SunTrust for investing in this market based model of earned success, for living their corporate values daily through our program and for making direct impact in the lives of our remarkable students. Thank you.

MR. ROGERS: My name is John Rogers. I'm from Gainesville, Georgia. I represent Rogers Development LLC. I think at this point I feel like I'm one of the few for profit entities at this meeting, although from time to time I feel like I run a nonprofit.

My background basically is, I wanted to cover, in my opinion ladies and gentleman this is the new branch of banking. This merger is based on technology. I agree and I applaud it. What I wanted to center on is the fact that I'm an old banker as well.

I started a bank in Gainesville, which BB&T inherited, and I have had involvement in the Southeast. I spent time in Alabama playing football for Vince Dougall. He left, and then I left and went to Duke, so I got involved with them in North Carolina.

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I think that -- knowing I've got short time here, my concern is that I'm focusing in on the deal -- I've got the Wall Street Journal articles here, this represents 3100 branches. 740 are within two miles of each other. What I see is a lot of closed branches and possibly laid off people.

I'm interested in those branches if they're going to be closed. There are a lot of good people there that need another chance. So I think that we need to look at the for profit angle at this point, and I just want the people to know that I think this deal is bigger than you think, but I think it's necessary. Being an old banker myself, I think it's very much necessary. That's it for me.

MS. WALKER: Good morning. My name is Debbie Walker. I'm a Volunteer Project Director at Economic Opportunity for Savannah-Chatham County Area, Incorporated. I'm here to say, SunTrust has a tremendous impact in our local community in Savannah.

EOA was incorporated in 1965. It was developed during Lyndon B. Johnson's war on poverty, and that's the key word, poverty. Our agency has several programs designed to help people develop economic self sufficiency, and SunTrust has supported many of those programs.

Some of the programs at EOA consist of: Head Start, Early Head Start, Foster Grandparent Program, Retirement Senior Volunteer Program, Energy Assistance, Homeless Services, Housing Services, Crisis Intervention, Employment Development, Computer Lab and many more. SunTrust has thoroughly invested in our agency.

They provide us funds to support our many programs, and particularly our Foster Grandparent Program. The Foster Grandparent Program is a program where low income seniors age 55 and older volunteer their time to work with children with special or exceptional needs in our community.

It has a dual purpose and not only are the seniors receiving a stipend with their living, they're also working with children. Our community development program manager, Stephanie Johnson, she is consistently involved in our program. We have individuals from SunTrust, they help our agency as far as measuring our impact, what kind of impact does our program make in our community?

They also provide assistance in helping us to evaluate our program, and see that our program is meeting critical needs in our community. So we appreciate their support in that way. They also support us by making financial donations to your agency.

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The yearly donations we receive from SunTrust helped

us leverage other funding, and that's critical when you're at a nonprofit agency. We depend on community funds to match federal dollars, and SunTrust has been instrumental in providing us strategies for leveraging funding to support our services and provide our services and funding for our different programs.

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Equally important, are the funds they have provided our agencies. The knowledge we have gained from their staff members show us how to measure results and outcomes. They have also provided useful information to ensure our programs align with community needs and trends.

We can't state enough about the support we get from SunTrust. We are deeply indebted to them for all the services and especially Ms. Stephanie Johnson. They not only work with our agency they are working with other agencies in Savannah.

They do provide us a network with the agencies letting us know how we can network to make our community a stronger and better community to volunteer service. We appreciate the role they have played with us. And again, we are very supportive of this merger.

And I do bring you these comments on behalf of Economic Opportunity for Savannah, our board directors, and our executive director Ms. Tom Macbeth.

MR. WATKINS: Thank you very much. If we could have

individuals from Panel 6 please make your way up. 1 2 PANEL 6 MS. ADAMS JOHNSON: 3 Good morning. I'm 4 Thelma Adams-Johnson, president and CEO of Albany 5 Community Together. Our history with SunTrust runs deep. 6 We're a small CDFI in Albany, Georgia. I can truly say 7 without the assistance and support of SunTrust, Albany Community Together would not be in existence. 8 9 In 1994 Albany, Georgia suffered from the torrential 10 rains of Tropical Storm Alberto. Tropical Storm Alberto was the costliest and first named storm of the 1994 11 12 Atlantic Hurricane season, devastating southwest Georgia. A number of homes and businesses suffered extensive impact 13 14 with up to several million dollars in damages. SunTrust, along with three other local banks, 15 answered the call by providing start up capital to form a 16 revolving loan fund to support the small business 17 18 community affected by the storm. That loan fund is known today as ACT, Albany Community Together, Inc. 19

Without the initial start up capital, board presence, and management expertise of SunTrust, ACT would not be able to provide the much needed access to capital to our small business community today. ACT most recently received the lighting the way award from SunTrust foundation. That award provided unrestricted capital to

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our organization.

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Twenty-five years after the initial partnership, SunTrust and ACT continues to make a difference in the community we serve. SunTrust is vital to the health of small businesses in Albany, Georgia. I would be remiss if I did not mention the support of BB&T to the CDFI community.

Even though BB&T does not have a physical branch presence in our community, we have benefited from their generosity to support economic development through BB&T's Community Development Capacity Building Program in partnership with the National Development Council.

I personally have received -- becoming a certified economic development finance professional. Our business development officer most recently received her certification through the partnership with BB&T. The merger and SunTrust and BB&T marries two institutions that have a proven record of providing assistance in the communities they are serving.

As this merger moves forward, I would like to encourage the institutions to aggressively work towards a community benefits plan to focus on providing low cost patient capital and grants to CDFIs to meet the needs of the communities we serve together. It is because of our longstanding history with both institutions that I can 2

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support this merger.

I know that there are only better and bigger things to come for those of us who are in the trenches working to make a difference in our underserved communities. Thank you.

MS. BOLDEN: Good afternoon. I'm Stephaney Bolden. I'm the senior business development officer with LiftFund. LiftFund is a nonprofit CDFI that was established in 1994 focused -- in San Antonio, Texas, focused on providing access to capital to small businesses throughout 13 states with Georgia being the newest. Our target clients are those business owners who fall just below the bank's qualifications. And for this reason, we have established a -- program with banks to review and fund many of these small businesses.

BB&T has been a strong supporter for us in this as far as a referral source, as well as, allowing me to be on many panels to grow in this community. So I support this merger in the hopes that we will continue this relationship and reach more small businesses that eventually become great assets to the banks.

22 MS. BOOKER: Good morning. I'm Jozelle Luster 23 Booker, president and CEO of the Mid-South Minority 24 Business Council Continuum and the Mid-South Minority 25 Technical Assistance and Developmental Pool located in 1 2

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Memphis, Tennessee.

Our organization is a proud partner of SunTrust Bank Memphis and are pleased to support the SunTrust and BB&T merger. The MMBC Continuum is a nontraditional minority economic development agency with a long standing history and nearly 40 years of experience providing strategic growth solutions to minority businesses.

The organization serves minority and women owned business enterprises or MWBEs located in the Memphis metropolitan statistical area. The foundation of the organization's problematic activities is anchored in creating and developing scalable MWBEs capable of competing in the global marketplace and most importantly creating jobs.

Job creation is critically important to the growth and viability of any community in the country. My organization has a long standing collaborative relationship with SunTrust Bank Memphis to provide nontraditional financial management and financial education to the members of our organization.

That relationship allows and has allowed members of the SunTrust Bank Memphis team to integrate into the programs, the events, and training and development activities that are designed for our MWBE membership. But it allows for them to integrate not as bankers but as participants.

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Over the years, SunTrust Bank Memphis has deployed team members ranging from the Memphis Bank president to participate on panel discussions to their commercial bankers presenting succession planning and investment seminars, and year-round hands on participation of those commercial bankers with our MWBEs as part of our organizations Scalable Banking Initiative.

This immersion strategy has fostered trust and value filled relationships between SunTrust bankers and our MWBE members, helping us to develop more bankable, minority, and women owned businesses. In turn, fostering job creation resulting in decreased unemployment and underemployment, reducing poverty and improving the quality of life of citizens across the Memphis community.

This is evidenced when an MWBE firm secures additional capital to expand their business or finance a new contract or their employees are able to purchase their first home or car or qualify to receive a student loan to send their child to college or a business owner becomes financially astute and invests for their retirement thereby sustaining the business for the next generation.

That is the work SunTrust Bank Memphis does in our community, and I'm happy to share that with you today. We value the partnership and the support of SunTrust Bank

Memphis and hope through this merger they have the opportunity to continue to change and improve the human condition of citizens in the Memphis community and across the region. Thank you for your time today.

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MR. BUTTS: Good morning. My name is Cassius Butts, and I'm the former Regional Director for the Small Business Administration. I'm also the current CEO of Capital Fortitude Business Advisers. Today I'm here to represent the Florida 8(a) Alliance as a board member.

The Florida 8(a) Alliance is an organization founded by Andy Harold in 2011. It's a nonprofit organization with the mission to strengthen, train, and educate, as well as, promote 8(a) and small business companies in Florida.

During my tenure with the SBA, we backed over \$30 billion in small businesses in the Southeastern region. SunTrust and BB&T have led that effort to support small businesses by offering competitive loans to aspiring and existing small businesses. During my tenure to date, they have backed over \$3 billion in loans to small businesses while amassing over 7,000 SBA loans.

We've also continued to see both of these organizations who support a lot of outreach efforts. I've had the privilege over the years to work with BB&Ts SBP community development Luz Freeman, as well as, SunTrust 1 ethics officer, Arnold Evans.

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As board member of the Florida 8(a) Alliance we support hundreds of small businesses with the emphasis on government contracting. The SunTrust Foundation has awarded and been supportive with the Florida 8(a) Alliance over the years. In addition, over the years we have been able to support -- SunTrust as well as BB&T have been able to support institutions of higher learning such as Florida A&M University.

During this small business outreach events that -they actually take place on an annual basis -- we've also been able to see the presence of SunTrust as well as BB&T. During it's annual partnership with the City of Orlando to rely on this small business roundtable, we have been very ecstatic about their support over the years and we look forward to continue to see their support in the many years to come.

In closing, I have been able to witness the 18 leadership of SunTrust CEO Bill Rogers, as well as, BB&T's 19 20 CEO Kelly King as a board member with Operation Hope during its annual global summit. I must say that we are 21 22 actually pleased to continue to see them support institutions of higher education, underserved markets, and 23 24 we're very pleased to continue to see this merger take 25 place because we know that they will continue to support

entrepreneurs, as well as, underserved communities as they have done in the past.

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We thank you very much for your time and we are in deep support of this merger.

MS. SPILLER: My name is Teela Spiller. I control the Atlanta Micro Fund, a small nonprofit revolving loan fund, focusing upon supporting the creation of commercial corridors in communities of color. Today, I want to thank SunTrust and BB&T for your service and investment in the community. As the economic development advisor to Dr. Ernest McNealey, the former President of Stillman College an HBCU in Tuscaloosa, Alabama, I was able to call upon Heidi Schoonover when BB&T entered the market and without hesitation she came and brought that very large financial education bus with her.

As economic development advisor to Dr. Colton Brown, 16 17 the former president of Park Atlanta University, an HBCU 18 in Atlanta, Georgia, I was also able to call upon Lynette Bell, and she came to campus and sat down for an extended 19 20 period of time. And, these conversations regarded how Historical Black Colleges and Universities can 21 22 meaningfully contribute to the economic advancement of communities they anchor. 23

The Community Reinvestment Act establishes an opportunity for people in communities of color to advance

economically. One segment of the population vying for attention are black people and HBCUs. This merger inspires hope because it could lead to more timely advances and resources capable of economic development, equity and inclusion, thus realizing the mutual benefit of the bank achieving a triple bottom line and the erasure of redlines in black communities.

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I strongly support your interest in merging for, I trust it will position the new institution to be creative to become a leader in the marketplace for economic advancement of black people in communities. As you finalize your community benefits plan, please, consider there are approximately 63 HBCUs in BB&T's footprint, and although there is some overlap there are 41 within SunTrust's footprint.

With few exceptions such as Florida A&M University, 16 which has 10,000 students, and North Carolina A&T, which 17 has nearly 12,000 students, most HBCUs have fewer than 18 1,000 and about no more than 3,500 students. 19 20 Nevertheless, if on average there are about 52 HBCUs in your shared footprint, and if you have more than 180,000 21 22 students enrolled, and if 98 percent are Pell eligible with an expected family contribution of \$0 toward their 23 24 education, which will be about \$176,000, and if their maximum federal student aid award is \$11,000, then this 25

grossly underutilized sector of community anchor institutions controls more than \$1.9 billion, which needs to sit in the custody of some FDIC insured bank.

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Although HBCUs only represent about 3 percent of all US colleges and universities and enroll only about 14 percent of all black people attending college, they still produce 70 percent of all black doctors and dentist, 50 percent of all black engineers, 50 percent of all black public school teachers, and 35 percent of all black lawyers.

The mean average of this statistic suggest that 51.25 percent will earn incomes ranging from \$35,000 to well over six figures. For what began as a free basic student checking or savings account will eventually become car loans, mortgages, and wealth management.

I am hopeful your merger produces a partnership more closely aligned with Historical Black Colleges and Universities, and a significant investment in the next middle class of black people.

MS. KILLIAN: Questions at this time? (No response.) Thank you very much.

22 MR. WATKINS: Next, we'd like to hear from Panel 7. 23 We would like to remind the panel members about the time 24 clock, so you can stay in that four minute time frame. 25 Mr. Bland, we'd like to start with you. 2

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## PANEL 7

MR. BLAND: Good morning. Thank you for the opportunity to come today. I'll share my experiences with SunTrust and our strong support for the merger. My name is Gil Bland. And, I have been a CEO, an entrepreneur, an employer for 35 years, owning 70 restaurants, and being an employer for 2,000 team members.

I began my career as a commercial lender for the continental bank of Chicago. Once, the sixth largest bank in the country. Today, my comments will be largely focused on the underserved, particularly African American communities and our needs and hopes for the banking establishment.

You've already listened to a number of effective community programs today, but I contend that most of the speakers are here today because much work remains for all of us. For the past 18 months I have served as a volunteer CEO to Urban League of Hampton Roads.

For over 100 years The National Urban League, and locally for 40 years, we have served African American communities with the focus on four pillars: Education, workforce financial literacy, housing, and healthcare. Hampton Roads where I live, is a home of 1.8 million residents and the second largest metropolitan region in Virginia.

Virginia is the home to the ninth largest population of African Americans in America, and our region is also home to the thirteenth largest African American population in the country. We represent 33 percent of the population. We are a significant presence in Virginia.

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Unfortunately, we also have a variety of social ills relative to drop out rates, property evictions, recidivism, incarceration, and health issues. In several of these metrics we are among the worst in the nation. My premise today is simple: Any successful community like a successful business requires the participation of everyone.

Many of my fellow African American residents are only spectators to local economies without the resources for admission. To better understand our communities, its important to recognize in my opinion three important voices of leadership in our communities: First, the African American church. Secondly, our African American colleges. And third, nonprofits like the Urban League.

Each of us are critical voices of advocacy, leadership, and influence, yet because of our small size and many of our service components and lack of access to traditional funding due to our small size, we are unable to fully execute our mission that I outlined a moment ago. We are far too often focused on the administrative costs. It is why personally I am a volunteer CEO. This is not just my opinion. I serve on the board of the Hampton Roads Community Foundation where we fund 180 nonprofits with \$17 million annually, but we don't fund churches, which are very small nonprofits, so community needs are not fully met.

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I also serve on the board of Sentara Healthcare. The medical community now recognizes these unfulfilled needs. So what I have mentioned only accounts for 20 percent of the length and quality of life. Neighborhoods separated by only two miles will have expectancy differences of more than 20 years. Zip code by far is the most significant social determinant and these impacted zip codes it's primarily the African American church, our colleges, and the Urban League that is always present and engaged.

In order to properly fulfill our mission, we need capacity building support. However, I will share today a valued partner in our many local community efforts has been SunTrust. Both with money and volunteers. Their support has been exemplary. In particular SunTrust has worked diligently with our Urban League to bring a National Financial Literacy Program sponsored by LISC to our area.

They've also been a valued partner with Sentara Healthcare. Just one more moment, and I know I'm running out of time but I do want to share this. Presently, the City of Norfolk has embarked upon the demolition of 200 acres of public housing and the relocation of thousands of residents. The project is known as St. Paul's Quadrant.

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These residents are poor with over 50 percent unemployment rate. Further, their neighborhood has 10 percent of its residents incarcerated, among the top ten in the nation, and consider this correlation to societal ills. The neighborhood has the fifteenth lowest life expectancy in America.

This is a monumental initiative and I have experienced the very impressive engagement of SunTrust. Again, we support this merger. Thank you. If you'll allow me just one personal statement, I am an employer and I live in the area with the largest naval presence in the world and many residents in poverty.

So I lend my voice to others who have commented today and encouraged the banking system to seek alternatives or products to predatory lenders and to bank these that make it too costly to maintain checking accounts for low wage employees. In the absence of traditional banking vehicles, I fear many of our residents will never establish a good credit history. Thank you.

MR. BROWN: Good morning. My name is Ken Brown. As I looked through the list of presenters today I think I

have the distinct honor of being the only pastor that will speak today and that is perhaps because lending institutions usually have an estranged relationship with churches.

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I'm proud of the fact that I can stand today and testify partnership that we've had for many years with SunTrust. While I could give you a litany of things that they have done in partnership with us I will limit it to four. One of the things that stands out the most about our relationship with SunTrust is what we called the "Biggest Loser Contest," and that is a moment in which we challenge people around our region and our community to live health conscious. SunTrust is a partner with that.

Coupled with that is the Biggest Saver Contest in which the last time we did it in partnership with SunTrust 200 new savings accounts were opened for people that had never had a savings account before. The residual amount of savings that took place over that one year period is astronomical.

Perhaps the signature moment of partnership with SunTrust is about six months ago we opened the only state certified residential care facility for young teenage males that have no criminal background. If there are any social workers in the room you know that most -- any programs that exist are for children that are delinquent children, that are in some kind of trauma or children that are in some form of trouble with the law.

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This is the only residential care facility where these young men are in troubled environments. That is a direct result of us finding out that three years ago one of our valedictorians was homeless, and so, I'm proud of that.

And then, finally I'm excited to stand today because of the health and wellness forum that enabled us to share -- so on behalf of 14,000 partners, seven locations, one church in two different states, we stand in support of the merger and support SunTrust.

MR. CRAWFORD: Good afternoon. My name is -- I meant
to say good morning. My name is Dwayne Crawford,
executive director for the National Organization of Black
Law Enforcement Executives, NOBLE. And, it's a pleasure
to be here today.

And, as I was delayed in D.C. last night getting here, I actually have a home here in Atlanta, I really thought about when I made the decision to leave Atlanta, go to Washington, D.C. to lead NOBLE, one of the key partners in that decision was SunTrust.

I had an opportunity to speak with Wendy McSweeny who is the chief inclusion officer there, and as I was making the transition from the 100 Black Men of America, which

was hard to leave here, Atlanta, it was important for me to get some support early. And, I want to first start off by saying that NOBLE does support this merger.

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We see extreme benefit of that. My members represent -- roughly 40 percent of your American cities are led by my NOBLE chiefs and sheriffs. So in our world we know its very important to have communities that have the ability to raise their quality of life.

Though we are in the business of law and order, we are also in the business of transforming lives, and to do that you need partners. And, SunTrust really joined on early, for approximately the last five years.

For example, if a program -- in your community -programming began in December of 2014. That whole program was focused on how do we empower and educate young people and parents of how to communicate, work, and partner with law enforcement? And, SunTrust has part of that program over the last four years where 50,000 citizens direct beneficiaries of that program in over 450 communities.

And why is that important? Law enforces (inaudible) law and order, but it's also about making sure that everyone feels equally protected under the law. But to do that you got to make sure quality of life is part of that, and SunTrust has been part of that work. We think this merger is going to be beneficial on both sides.

We're looking forward to expanding our footprint of service but also we look forward to this entire country understanding the importance of quality of life issues: Education, jobs, housing. These things, though we look at law enforcement as kind of law and order, our work will become a lot more easier if we can get people's lives improved.

And then, lastly when you look at this merger, and I will say to you that I don't know where the nation sits on this, but we think you're going to see some amazing investment in these communities. Some of the other persons here already mentioned this.

We think you're going to see jobs, we think you're 13 14 going to see investment, we think you're also going to see 15 what people's credit improving, but also I think, and we're hoping this, we're going to see young people in 16 particular really become part of this American dream of 17 18 making sure that they believe in this America. This thing we call America. Because I'm very concerned from a law 19 20 enforcement standpoint that people don't trust their government, don't believe in their government. 21 I think 22 through this merger and through others like this through 23 the financial services industry we can empower these young 24 people. Thank you.

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MS. HEISE: Good morning. My name is Laura Heise.

I'm the CPA and the CFO of the United Cerebral Palsy of Georgia and the United Cerebral Palsy of South Carolina.

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Our mission is to positively impact and support an achievement of a life without limits for people with disabilities. SunTrust has been an enormous partner with us in that effort. I feel like we are slightly unique as we have banked with both SunTrust and BB&T. Georgia banks in primarily with SunTrust, and our South Carolina operations bank primarily with BB&T.

We reach between the two states over 350 people every day with disabilities -- all kinds of disabilities, not just cerebral palsy, but all developmental disabilities. And, we have -- our budget is about \$30 million combined. And, we have about 700 employees between the two states.

What SunTrust has done for us in being a partnership, is they really help us achieve that mission by providing homes for -- funding the homes for our folks here in Georgia. Most of the folks we care for spend their entire adult lives with United Cerebral Palsy. They have nowhere else to go.

If we did not have the funding from SunTrust we would not be able to own those homes and provide a true home for these people. Stability so that they don't have to worry about where they're going to sleep, and that is critical to their well-being. The other thing that SunTrust does for us is become a community partner. Not just a community partner with us, but a community partner with all of us, and that matters because it strengthens our community and makes us a great place to live not just in Atlanta but in Georgia as a whole.

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I'm sure you've all been to SunTrust Park. Our folks get to go there once a year, and to see the smiles on their faces, to be able to have an event like that for them is critical and really important to their quality of life. SunTrust supports YMCAs. Our folks go to the YMCA, they take swimming lessons. That's critical. You know, they wouldn't necessarily be able to have those opportunities if SunTrust weren't funding that kind of activity.

They support the Red Cross. We have homes in coastal areas like Savannah and Chatham County. SunTrust and the Red Cross partner together to make sure that when hurricanes hit, we can recover quickly and that's vital to the folks that we serve. Not just the people we serve but also our employees and that's really critical.

Specifically, they support us. We have our largest fundraiser coming up this Sunday and SunTrust is a partner in that. And, we couldn't be more grateful for the partnership that we've had. So we, United Cerebral Palsy,

wholeheartedly support this. And, we think that we can see the connections between SunTrust and the way they work and the way BB&T works.

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We think this is going to allow them to reach more people, more employees, more communities and do better work everywhere. Thank you.

MR. LOGAN: Good morning. My name is Warren Logan and, I am from Chattanooga, Tennessee. And, I don't want to be remembered as the person that's keeping you from lunch, so I'm going to be brief in terms of my comments.

I happen to be a member of the advisory board of SunTrust in Chattanooga. But for the last 15 plus years the Urban League of Greater Chattanooga has relied on and sought the advice of SunTrust as a partner in our efforts to bring financial stability to our low to moderate incomes that we represent.

This has been primarily through the vehicles of technical and financial assistance. For example, as a result of the volunteer income tax assistance program that we run, SunTrust investments represents a savings of about \$4.4 million in savings to the taxpayers that we represent which is a low and moderate income consumer.

Annually, we touch about 15,000 persons with direct services. These services include the Volunteer Income Tax Assistance program, homebuyer training, minority, and

women owned business counseling, budgeting and finance seminars.

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In addition, SunTrust has really been responsive to the leaders in the low to moderate income community. For example, when it was more prudent to close a branch bank due to lack of deposits and limited transactions communities continued to appeal to SunTrust to remain open, it's a benefit to the residents and small business owners with the idea that would open up practically a protractive period of time if the residents and business owners would help to increase the deposits so that the bank could remain viable in that community. SunTrust adhered to their wishes and they are still open today as a benefit to the community.

In addition to these services in an effort to enhance diversity and inclusion within the overall corporate community, they participated in the inaugural -- Urban League's inaugural class of inclusion by designing an executive leadership program, which is a ten month program by basically sponsoring one of their rising female executives.

Inclusion by design was really designed to create a pipeline of competitive highly skilled women and people of color who are prepared to function successfully in executive positions within the corporate community.

We wholeheartedly support the merger of SunTrust and BB&T, and we believe that it will be a tremendous asset to the community overall. Thank you.

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MS. HICKOX: Good morning, everyone. My name is Reverend Joanne Hickox, and I run a program in Jacksonville, Florida called Seniors on a Mission. We exist to engage senior adults and to serve God and community.

We do this by taking 70, 80, and 90-year olds on day-long mission trips. They can't necessarily fly to Zimbabwe and build an orphanage, but they can go to a local nonprofit and they can work for the day in a team of 18 to -- last week we had 97 people on one mission trip.

We take on large projects for local nonprofits, and we accomplish them in a four hour period. A lot of the projects have to be sitting down, we have where they can get up and move around. One day Loren Butler from SunTrust came to visit us because he was told we were a great organization.

Now, we are two employees -- we are not like most of these organizations -- we are two employees, a bus, and an office and a workspace. That's what we are. Loren showed up and he sat down beside a senior citizen and rolled up his sleeves and worked. That's what thrilled me about Loren. He is boots on the ground.

I don't know the upper echelon of SunTrust or of BB&T, but I know that what flows down comes from the top. So what I see in Loren is what I believe the bank to be passionate about, and that's community responsibility.

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We have had a five year relationship with Loren. He has gone from a volunteer, he continues to volunteer -and, I will tell you he works hard. But he has joined our action council, he joined our board, and he's been helpful along the way in helping us. There are senior citizens who want to know when Loren's coming the next time on a mission trip. And, that's the kind of heart that I see in SunTrust Bank.

I don't have an account with SunTrust. I don't have an account with BB&T, but they are invested in what we do. They want to help independent living, low income -- I have four teams of senior citizens that simply come from HUD housing, and we all get together and we work passionately for somebody else, so that they will have community, they will have pride in what they do, and that gives them better health.

SunTrust came to me a couple months ago and said, Joanne, what do you want to do in the next two decades? And, I just laughed and I said, well, really? I want to build a senior living community where everybody -- its lower to lower middle income -- where people can actually afford to live in the place that they are. That a portion of their rent would be given in purpose would be given towards the making of the daily routine of the building happen.

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And, he looked at me and said, I can get behind that. That's the encouragement I get from a banker who doesn't have an account with me and that's really appealing. And, I believe that this merger will bring together two companies -- every bank has to make money, but does every bank reinvest as well as what I've seen? I don't know, but I think this merger will be excellent if they do.

MR. WATKINS: I think that concludes the morning session. We start promptly again at 1:00. And, the cafeteria is open to the public which is on this floor and agency staff will help direct you to the cafeteria. Thank you.

(A break was taken for lunch.)

MR. WATKINS: If the members from Panel 8 could make their way upfront that would be helpful.

Welcome back and thank you. We will begin the afternoon session. For the next panel, as a reminder we are asking the participants to limit their comments to four minutes. We have a very large clock that we are using to help. People have been very good about sticking to the four minutes. The purpose for that is to try and give as many people an opportunity to speak as possible. If we could start with Mr. Crawford. If you could go, and then we'll come down the table this way. Thank you.

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## PANEL 8

MR. CRAWFORD: Good afternoon. In undergrad a college professor once told me that the basic justification of higher education is to enhance your social competence so you can make a more significant contribution to society. In 1995, I joined SunTrust Bank as a management trainee. It was at SunTrust Bank where I learned the core values of what it meant to make a more significant contribution to society.

14 The Housing Fund is a private nonprofit CDFI that was 15 founded in 1996 to provide resources and creative 16 leadership to help individuals and communities create and 17 maintain affordable healthy places in which low to 18 moderate individuals can live.

The loan fund ideal was the brain trust of former SunTrust Bank Executive Vice President David Thibodeau. He provided the initial investment with the goal of increasing homeownership opportunities for low to moderate individuals within Nashville, Tennessee.

Today, the Housing Fund has \$24 million in total assets due primarily to the support of SunTrust Bank, our

largest investor. With the \$3 million investment from SunTrust Bank we have been able to build a \$15 million loan portfolio. Additionally, we utilize the capital to leverage private investments.

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Last year, we provided \$864,000 in down payment assistance which leveraged \$14.3 million in first mortgage lending. Without the support and investment of SunTrust Bank, its staff, it's leadership we would not be able to adequately provide the families and communities throughout the State of Tennessee, the resources they need to live in a safe, healthy and decent place.

On behalf of our staff and the board of directors, we believe the merger between BB&T and SunTrust Bank will only strengthen communities and the community development movement, which in essence allows us to make an even greater significant contribution to society. Thank you.

MS. HAAS: Good afternoon. I'm here today on behalf of Enterprise Community Partners to express our appreciation for the collaborative relationships we've built with BB&T Corporation and SunTrust Banks, and for their ongoing support in our shared efforts to achieve greater housing affordability for lower income residents.

Enterprise is a national nonprofit organization committed to making well designed homes affordable so that communities can thrive. Headquartered in Columbia, Maryland, we have 11 regional offices and in the past several years have worked more than 425 communities nationwide.

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For more than 35 years we have been committed to helping communities break down silos and build organizational capacity in both the public and private sector so that funding for affordable housing is deployed more effectively. We have investment more than \$43 billion in capital to help create or preserve 585,000 homes in all 50 states plus in the District of Columbia and Puerto Rico.

Our success is achieved in large part through effective partnerships with national, regional, and local housing organizations, as well as, with philanthropic partners like SunTrust and BB&T, with who we have been able to further our efforts to increase housing affordability and improve community access to opportunity.

As philanthropic partners, BB&T and SunTrust have been vested in our work directly. For example, both contributed to the Open Doors program in Metro Atlanta, a city-wide partnership of real estate experts, developers, building owners, nonprofit service providers, and funders committed to finding homes for homeless families and individuals, reducing both the number of homeless families and individuals and the cost to care for them.

We have also seen first hand the level of engagement and participation by senior leaders from both financial institutions in community planning and problem solving discussions along side many other stakeholders and their support for many organizations who serve at the local and regional levels, especially in service to our lower income and vulnerable communities.

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We look forward to BB&T's and SunTrust's ongoing contributions of resources, expertise, and partnership to the communities we jointly serve through housing affordability and other important nonprofit and philanthropic efforts.

MR. MORATIN: My name is Eddy Moratin, here with LIFT Orlando and I am speaking specifically about our relationship with SunTrust in our community of Orlando.

When LIFT Orlando started it was an initiative founded by business leaders in the downtown area wanting to seek revitalization on the west side of our port, and do it in ways that we need or required a true partnership with residents. So through a long process and not only the investment community engagement, but actually investing in amplifying the voices of residents there began the track invention of global partners.

In our first conversation with SunTrust, where shortly after that football ad for the On Up Campaign to increase financial wellbeing, began to talk with who at the time was the New Market President Arlo Evans, about the idea of doing more than just the campaign. Increase awareness via engagement, but to really see action on the ground and life change in ways that are palpable and sustainable.

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Our work to readvance a full revitalization of that community involves mixed income housing, creating career education, community health involvements, and long-term economic viability. Most critical was the cornerstone of transforming the housing in an area that had not seen major investments of any kind over 60 years.

An apartment complex that once was famed for being the first where blacks could live in had central air conditioning, had become a terrible hellhole where one slum lord after another was driving it into the ground and losing the great heritage and pride that it had.

Shut down by Fannie Mae, we struggled to acquire it, but were able to do so with philanthropy. Then, once winning tax credits at the 11th hour of being able to finance and close on that deal when the elections occurred in the promise of lower income taxes, our bank partner at that time bailed two days before closing.

What seemed impossible and unimaginable, we were already deflated about the loss, SunTrust showed up like

an incredible partner at the 11th hour and saved it. When that deal was not attractive at all, which has turned into a fantastic deal for everyone involved, that was the spark that really lit the fire for transformation of this community.

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Today, LIFT Orlando is enjoying an incredible partnership with the newly founded communities of West Lakes led by the residents in this area, in the heart of our most distressed zip code in Orange County. Our partnership involves full revitalization of this neighborhood: Building mixed income housing, housing that's all affordable for seniors, over 320 units now, new homes to be built for sale, a cradle to career pipeline, of schools including an Early Childhood Education Center, Elementary, Boys and Girls Club, Health and Wellness Center, and a High School.

We will by this time next year have \$100 million of new developments (inaudible.) When we opened our first housing development we had 10,000 people inquire about living in 200 units. We opened our eyes to the great need for housing, but also the fact that almost 80 percent of applicants did not earn enough money for the lowest income units.

SunTrust followed up their commitment to support housing with the \$1.3 million commitment for a center for

financial wellbeing, financial literacy, and education in the neighborhood. That followed up with multiple commitments for new market tax credits and investments in our projects that can make this vision a reality.

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We really could not be more grateful for their partnership and we are hopeful that this merger will result in an even greater expansion of that capacity to help this community.

MR. WATKINS: Thank you. Next, also if you could make sure your mics are on. There should be a green light that will indicate that. Thank you. Please.

MS. O'MARD: On behalf of the Atlanta Neighborhood Development Partnership, ANDP, I appreciate the opportunity to provide public comments supporting the merger of SunTrust and BB&T with the agreed to Community Benefits Proposal.

Since our inception in 1991, ANDP has enjoyed a long and valuable partnership with SunTrust in fulfilling our mission to promote, create, and preserve affordable housing throughout Metro Atlanta. Senior leadership from Trust Company Bank served on our inaugural board of directors.

Executives from SunTrust have provided leadership on our board throughout our history, including current ANDP board member, Ms. Lynette Bell, who is the senior vice president of Community Reinvestment at SunTrust. SunTrust has also been an important source of philanthropic support to ANDP particularly as a lack of affordable housing has reached a crisis level here in Atlanta.

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It is our hope that the combined company will maintain a vital community presence in Metro Atlanta and continue to commit corporate leadership to equity focused community leadership opportunities and nonprofit board service. SunTrust has a stated mission of lighting the way for financial wellbeing for its customers.

Financial wellbeing is of critical importance to LMI households and communities of color. The racial wealth gap has been growing over the past five decades. Today white households hold more than ten times the wealth of African American households.

This is of particular concern in Atlanta which ranks No. 1 in the country for income inequality and dead last for upward mobility. The combined company must put a top priority on product innovation and programs that increase wealth and economic opportunity for LMI households and people of color.

The merger application indicates that the combined company will not diminish the collective CRA activities of both banks. In fact, we encourage the combined company to make an ambitious community development lending and investment goal that well exceeds the current CRA activities of both institutions.

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Homeownership is one of the key drivers of wealth creation for households of color. The homeownership gap, which currently measures at 30 percent between white and African American households, largely overlaps with the racial wealth divide. ANDP is focused on rehabbing homes in distressed neighborhoods and generating wealth for communities of color and low income families.

ANDP rehabs over 90 single family homes each year. To our knowledge, we are the largest developer of affordable single family homes for sale under \$200,000 in our region. In recent years we have significantly scaled our production by securing New Markets Tax Credit allocations for single family homeownership.

We encourage the combined company to continue participating in the New Markets Tax Credit Program and to pursue innovations including the use of New Markets Tax Credits for single family homeownership. We look forward to a strong productive partnership with the combined company as we continue our work in serving our community in meeting the affordable housing needs of households of color as well as households of low income background.

As the sixth largest bank in the country your leadership in combating the racial wealth divide will be

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critical to addressing one of the most pressing challenges of our time. Thank you for the opportunity to comment.

MS. GORDON: Good afternoon. My name is Lisa Gordon. I'm the president and CEO of Habitat for Humanity in Atlanta. We are one of 12,000 affiliates across the country serving multiple millions of families in affordable housing. I'm here representing Atlanta Habitat who is the sixth largest affiliate in that network. We have over \$15 million annually in investment in homeownership and programs to support families. We also have a very strong relationship with SunTrust Bank.

We are pleased to comment on the merger and hope that all of the efforts under way and investment, a partnership with SunTrust, that we have experienced here in Atlanta would continue to thrive in the new organization.

I wanted to speak directly to two components where we feel that SunTrust has been one of our most valuable partners. One, they handle all of our banking needs. That includes financial advice, management of our endowment fund, extending a line of credit to us for strategic purposes, and managing our operating accounts.

This amounts to over \$20 million annually in funds managed and advice received on those transactions. We were also one of the first transactions for New Market Tax Credits here in the Atlanta market and we received a philanthropic gift from SunTrust as a result of that transaction to build our \$12 million headquarters, which we use for financial literacy institute, family management, as well as, maintenance training and capacity building.

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We serve over 161 families annually. What is instrumental about the work that we do is we have a program that focuses on people and on producing income units, as well as, financial literacy. We are one of the few providers of affordable housing that is trying to close the gap on social and economic mobility and we have had over 50 homeowners pay off their mortgages in the last three years.

We think the partnership with SunTrust has allowed us to see that investment and to see those results because they support annually building with us, they provide grants for our financial literacy, they provide staff members who volunteer in all of our services as well as build with us. They have a board member that is a senior executive in their organization that serves on our board as well as continued investment in a real and significant way.

All of the staff members that manage our accounts have relationships with our staff members, so if we have any questions we're able to call them, we're able to get advice, we're able to leverage the financial institution in a way that helps us leverage our funds, which is why we have continued to invest with them.

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We understand that this merger will allow them to continue to expand their reach, to add to their customer service and investments in all of the communities that they serve, especially in the Atlanta market, and we support being able to see that benefit this community in a real and meaningful way.

MR. WATKINS: Thank you. Any questions or comments from the representative panel? (No response.)

Thank you all very much. We would now like to invite the members for Panel 9 to start to make their way to the table. Just as a reminder for the panel members, if you could speak into the microphone that will be helpful. And, there's a button you can press, the green light comes on, and that will indicate that the mic is on.

Also, we are asking everyone to limit their comments to about four minutes and you'll have a very large clock in front of you to keep us on track. I believe we are starting with Mr. Coney, and we'll go around the table. Thank you.

## PANEL 9

MR. CONEY: Good afternoon. I'm Ernest Coney, the CEO of the Corporation to Develop Communities of Tampa, actually known as the CDC of Tampa. I'm here today to recommend the merger of BB&T and SunTrust Bank.

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I've been consistently impressed with both bank's community involvement in capital investment in low and moderate income neighborhoods. Imagine being a disabled veteran being told that your pension will not afford you the American dream. Imagine being an elderly grandmother who was scammed into a variable interest rate.

Imagine being a millennial thinking that you will never be able to own your own home because of escalating prices. The CDC of Tampa creates opportunities by helping comprehensive community development strategies that connect educational attainment, workforce development, and affordable housing with community safety and resident leadership to drive economic prosperity.

The aforementioned aren't imaginary tales. These are our customers who come into our doors every single day who need access to capital and financial education. We are able to help that veteran own his own home and he cried as gave the keys to the house to his wife and said that he felt like a man again. We were able to help that grandmother to stay into her home, and she gave us a hug. The first thing she said was she will be able to teach her grandkids how to say grace over Sunday dinner.

The millennial was excited that they no longer have

to rent anymore in a home that we were able to build stating that they could not have a backyard for their dog to run and now they can think about having their own child.

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When the CDC of Tampa was evaluating the development of a program headquarters in East Tampa, a low and moderate income area, BB&T quickly responded. The project allowed the CDC of Tampa to demolish the gentleman's night club, and build a 10,000 square foot urban enterprise center in its place.

Even in the face of a recession BB&T represented and reviewed the CDC of Tampa's capital need and decided to provide a million plus mortgage to make the center a reality. BB&T helped the CDC of Tampa to acquire an EDGE loan through the Federal Home Loan Bank, significantly reducing the interest rate.

BB&T evidenced their commitment to this community, 17 and with their help now residents have a central location 18 to receive the assistance they need to improve their 20 lives. At the center we offer workforce training and job assistance, homeownership services, financial education, 22 and programs to ensure area youth graduate from high school apply to college or obtain a trade. 23

> Because of BB&T the center has allowed us to help 1,000 families annually increase their economic

prosperity. For the past 15 years, we have also had SunTrust Bank provide a dedicated management staff member to sit on our board. The market president said that that's very important for him.

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SunTrust has also provided the CDC of Tampa with program and capacity funding to help us provide housing counseling to over 500 residents on an annual basis, as well as, provide knowledgeable staff of the first time home buyer products to support our home buying education classes. I've also witnessed SunTrust partner on our regional and national level to support financial capabilities and credit improvement.

They also helped us to win the Lighting the Way Award to help us to improve the financial capabilities and also become a vital site in our communities. These two banks have done a great job to deal with both the investment in the human and physical capital within low and moderate income areas such as East Tampa.

I found both banks to have engaged senior level officers and embrace a culture of community banking. I saw Lewis Freeman here earlier today. He's one of those great leaders and his counterpart at SunTrust is Keith Bell. These gentleman are folks who engage with our community on an every day basis.

So with that, I'd like to recommend the merger.

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know that we still have a lot of pushing to do still. We're hoping to have a Community Benefits Agreement, and we look forward to the great products that this merger will be able to accomplish.

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MS. JENKINS: Good afternoon. Thank you for the opportunity to offer brief comments on the merger of two venerable financial institutions. My name is Annetta Jenkins, and I am here representing the Riviera Beach Community Redevelopment Agency, and its partner the Riviera Beach CDC.

We are supportive of the merger of BB&T and SunTrust Banks. And, we lend our voice of support only if it means that one plus one equals more than two and certainly nothing less than that.

Riviera Beach is a small sized city on the Atlantic Ocean in Palm Beach County, Florida with a population around 34,000 residents. Sixty-six percent of whom are African Americans. Our median income is 50 percent of that of Palm Beach County. To our north is a prosperous city. To the south is a prosperous city.

From our working waterfront you can gaze on the mega yachts being spruced up by workers who do not live in our city who spend their dollars elsewhere. Our citizens need jobs and small business opportunities. The largest potential source of these is our city owned marina. Eight or nine years ago BB&T provided a \$26 million loan to our CRA that has resulted in the successful completion of Phase 1 of our marina. We are now positioned for Phase 2, which will bring in \$250 million in investment, providing over 2,000 permanent new jobs and more than 100 new businesses.

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In our city we have three banking institutions, one of which is BB&T but we have two dollar stores and one pawn shop. BB&T is the only bank in the heart of our mainland. If you go into a branch on any given day you'll see city workers transacting business, business owners making deposits and discussing loans, and elderly residents slowly making their way into the branch to check their account balances.

The ATM is always busy. We need BB&T to remain in our community. We have many residents who cannot drive to the next town to cash a check or make a deposit. That presence says that BB&T is serving the entire community and I am pleased to say that the customer service and leadership in our local BB&T is simply awesome.

Our residents are cost-burdened when it comes to housing. The median price of new homes in our county is over \$375,000, and up until two years ago nothing new had been built in the city for ten years. BB&T was our partner in our Riviera Beach Renaissance, which resulted 1

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in new homeownership, an award winning program that won not one, not two, but three awards for this effort.

Last year our local branch participated with over 35 BB&T employees and the Lighthouse Program Grant Award that allowed us to develop a beautiful flower meditation garden for our senior citizens. The 75 seniors love it. A few months ago BB&T provided a \$9 million loan leveraged by our tax increment finance dollars that allowed us to buy a boarded up former home to several banks, one of which was BB&T, at our most important intersection.

The rehab building will be the mixed use new home of our CRA, a small business incubator, and several city offices in the near future. The doll up will allow us to do additional infrastructure projects and provide capital for workforce housing land acquisition.

I'm here with several others from my town. We know that time is money, but we need more staff resources appropriately incentivized for first time homeowner products and programs. As I said at the beginning, we need one plus one to equal more than two. Thank you.

MR. MIMS: Good afternoon. I'm Darrell Mims. I'm the chief financial officer of Victory World Church. Victory World Church just happens to be one of Atlanta's mega churches. On the Easter weekend we had over 20,000 people attend our services. We have three locations 1 2

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located around the city.

The mission of our church is to build families to connect and serve in our local community, to impact nations, and to reconcile cultures. In the summer of 2017, our then primary banking relationship told us that they no longer had an appetite for nonprofits and churches. At that point in time, our particular board of directors got together and we decided to look at what other financial institutions in the Atlanta area could help us form a banking relationship.

After our due diligence, we decided that two banks met the basis for looking at them as a particular bank. And so, we looked at both BB&T and SunTrust Bank at that particular time. After a month of having them both compete for our business going back and forth, we chose SunTrust Bank. And, basically we could have chose either one of the institutions, but SunTrust just happened to have a branch that was close to our church.

At that point in time, the morning of the merger was announced, I called our BB&T guy and I said you went to great lengths in order to get us as a client. With that said, I think it's very important for everyone here to know that either one of those financial institutions were going to serve us.

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They both gave us suggestions so that in March of

2018 when we chose SunTrust we were able to eliminate our debt completely six months later because of their suggestion on how to manage our money.

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And so, with that said our church feels that by having this particular merger of two pretty good sized organizations is going to have more competitions with some of the largest banks that are out there, the big four, which is going to help other churches and other nonprofits be able to compete better because they now know that there is an institution that really will cater to small businesses and this particular type of client.

I also feel, our organization, that by having this combination there will be other competitors that will enter the market and that will help small businesses. Victory World Church is in 100 percent agreement with this particular merger. Thank you.

MR. REESE: Hi, I'm Jim Reese, and I am the president and CEO and I have the privilege of running the Atlanta Mission, a homeless ministry that has been in Atlanta since 1938, over 80 years.

Today, across four campuses we will serve 1,000 men, women, and children. Last year we served over 7,000 people. Our mission as an organization is to transform through Christ the lives of those that are facing homelessness. Each day that's our job and that's what we 1

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get to do.

You know, our relationship with SunTrust, which is over 25 years long, is a couple important things: One, they have been our banker, help us do all of that work and we've seen the ups and downs in the needs and what we've had in our ministry over that period of time, and they've been an incredible partner for us.

The other thing that I would say that they've been important for us is their leadership. Joe Arnold who is one of our past board chairs was on the board for eight years and will actually return to our board in two more months -- I'm counting down the days. He will rejoin us and David Crag who is on our presidents council brought marketing expertise in regards to our work that we do each and every day.

We as an organization, as a board are fully in support of BB&T and SunTrust coming together for a couple of the following reasons: First, we think that the financial strength of them being together will be better for Atlanta because it will create a stronger base, will make them stronger, and the importance that they are in the Southeast.

23 Second, we think that their long term roots deep in 24 the area of Atlanta won't weaken, but will only 25 strengthen. We think those two organizations, the alignment of their cultures will be a strength for Atlanta and for the ministries and the nonprofits that do the works here in our city. And so, we're excited about what that can bring and the difference that can make.

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We also see that the combination of these two financial institutions with their great strength in this period of time will allow them to grow as an organization and as a company, and probably in one of the most critical areas of technology. As we all know technology is more and more expensive and the importance of security, safety, and the ability to connect with consumers is absolutely critical.

The other thing I would say, is SunTrust's heart for 13 14 many of the people we serve of what they do around financial literacy is absolutely critical for the work we 15 16 And then, finally and maybe most important is that do. 17 each day we have people that enter our doors with no hope. 18 Looking for hope. And so, one of the greatest things about SunTrust is their employee base and their volunteers 19 who come to serve alongside us, providing that hope. 20 21 Providing the hope through their time, their talents and 22 their treasures.

Truthfully, when you are in our facilities and you look at them serving, you couldn't tell the difference between them and the people that are serving with them. But their heart to serve, and their heart to be close to those who have lost hope in our city is why we are in favor of this merger.

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MR. ROBERTS: Good afternoon. My name is Sherman Roberts, and I'm the president and CEO of City Wide Community Development Corporation, a 501c3 nonprofit and a community housing development organization, CHODO, located in Dallas, Texas.

9 First of all, and most important I want to say I 10 support the merger of BB&T and SunTrust Bank. I believe this merger will provide more services and lending across 11 12 the spectrum of communities but most important in low income communities. City Wide CDC operates in a low 13 14 income community where the poverty rate is over 20 percent 15 to just a little bit below 40 percent, but the area looks 16 bright for the future.

The City of Dallas has recently adopted a housing policy, and has begun putting infrastructure in the very area that I am talking about where we operate. The area is home to the second largest VA hospital in the country, and BB&T is located right in the heart of that community.

It continually works with small businesses and recently a new branch manager took over and started walking down the street, meeting each small business that's located in the area. This community has recently been designated an opportunity zone, and the community development organization continuously receives grant donations from BB&T.

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But most importantly I have received a lot of training from BB&T and that's more than some of the money that you can ever get. BB&T recently provided over a 125 scholarships to pay for training for the Dallas staff, for CDFIs and nonprofit. So as I said, I strongly support this organization and the merger of these two organizations.

One last point I'd like to say, is BB&T has a community development council that serves across its various communities, and I happen to serve on the one for Texas where they bring different backgrounds of community organizations to help hear what's going on in the community.

I hope the merger will continually do that so that you can continue to hear what the community says. So again I strongly support the merger of these two organizations. Thank you.

MS. SCHUELKE: Good afternoon. On behalf of Project Community Connections, Inc. I'd like to thank the joint committee for this opportunity to speak today on the proposed merger between BB&T and SunTrust Bank.

Project Community Connections Inc. or PCCI, is an

Atlanta based nonprofit homeless service provider. Our goal is to permanently rehouse individuals and families experiencing homelessness into appropriate, affordable, and safe housing where they can live and thrive.

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Since PCCI began offering services in 1999, SunTrust Bank has been an important partner to us by providing leadership through board participation including Lynette Bell, who is on our board and has been for the past eight years, most of which time she has been serving as the treasurer.

In addition, the bank has provided key banking solutions to our organization, has been an investor of significant grant funding for operations and program support. Finally, their skilled staff have volunteered countless hours to assist the agency through trainings and technical assistance, making us a more effective and efficient organization as a result.

SunTrust has always been an exceptional community partner and has demonstrated so in many ways. I'd like to take just a few minutes to give you key examples that help demonstrate the impact that SunTrust has had on PCCI and our clients. PCCI is a recipient of SunTrust's Lighting the Way Award.

This award provides resources to nonprofit agencies to advance financial literacy and further efforts to help

build financial confidence. With these grants PCCI was able to scale up our financial education, financial counseling, and career development programs.

To date, we have assisted hundreds of men and women previously living on the streets, in shelters or places not fit for human habitation and provided critical resources to help them reach financial independence. We are proud to be among the agencies selected for funding and continue to benefit from SunTrust's effort to create community amongst the grantees as we share and learn best case practices from each other.

The SunTrust Bank Foundation has also provided PCCI with critical program support for our work with homeless school aged children. For years PCCI recognized the need, the disconnect between housing providers and homeless school liaisons, so we set about creating connections and securing funding to more effectively end homelessness for this population.

SunTrust was there to help from the beginning. Through our partnerships with local school systems and support from SunTrust Bank and other funders, PCCI has improved housing stability for thousands of families of school aged children and improved educational and behavioral outcomes as a result.

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As a result of these early initiatives and

investment, PCCI has expanded the program regionally through the Regional Commission on Homelessness at our local United Way, and received recognition through the White House as a champion of change to end homelessness. PCCI looks forward to working with BB&T and SunTrust Banks throughout the merger and beyond.

We support this effort as we believe that the merger will combine the best of both entities, and the result will be stronger and broader community connections. Please feel free to reach out to me if you have any follow up questions about our programs and our relationship with SunTrust. Thank you again.

MR. WATKINS: Questions for the panel? (No response.) Thank you all very much.

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If Panel 10 could make its way up to the table we will start shortly. For the next panel, just a reminder we are requesting that you limit your comments to four minutes, you have a giant clock here in front of you.

Also, as you speak, please, speak into the microphone, and the green light will indicate if it's on. Mr. Malone, if we could begin with you and we will come up the table.

## PANEL 10

MR. MALONE: Good afternoon to the committee, and thank you for this opportunity to speak and to share just

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a little bit of my perspective.

My name is Rob Malone. I'm the founder of a youth development organization in Prince George's County, Maryland right outside of DC, here in support of SunTrust and I'll explain why I'm supporting them and support the merger.

In 2005 -- since we're here in the South I'm sure you guys know the song: Jesus on the mainline, tell him what you want? Well, the song was a little bit different for me, it was Jesus was on the mainline and he was telling me what he wanted. And, at the time Prince George's County, which is one of the most affluent African American counties in the country, was experiencing a lot of crime with black boys.

Every night you'd turn on the news, you'd see a new shooting that would bring you to tears. And, it was such a frequent case that it was a major problem for the county. Four black men decided that we wanted to get involved and make a difference, particularly for young black boys middle school and high school. We did that, just volunteering, getting involved, engaging with young folks.

23 We were a nonprofit so we applied for grants, 24 submitted applications, got lots of denials for a couple 25 of years, and SunTrust was one of the first for profit companies and foundations that invested in our work after they had come to visit to see how this program was making a difference in the lives of young boys who came to us with 0.00 grade point averages, who had some juvenile justice issues, et cetera.

We were helping these kids turn the corner, and so they invested in our work. Four black men just trying to figure out how to make a difference. We're not politically connected at all, just there to volunteer and make a difference. I look at this as I was sitting here listening to all the testimony for us.

Our story, SunTrust was sort of a pebble in the pond but the ripple kept growing because once you get validation from one reputable organization then others start to look and say, oh, they fund you? So you must be doing something right.

17 So we're proud that we have now served that community 18 for now 14 years. We have grown because of SunTrust's 19 committed support. There's a gentleman, 20 Cassius Priestling who has served on our board for probably about five years now, he's the treasurer of the 21 22 board, he brought a level of professionalism and discipline in financial control that was really helpful 23 24 for our organization.

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This year we will be about a \$1.6 million nonprofit

with its own executive director, which is not me, I'm just the founder. And, I think this represents an amazing story of how an organization like SunTrust can make a huge difference in the community.

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I'll close with this, which is where I should have started, if you look at our crime statistics, and I was just informed last night with the police chief, crime is way down in Prince George's County. There's still more to do. If you look at students in our program their proficiency scores in math are elevating 30 percent a year. That's almost like a grade and a half in terms of metrics.

So we are really appreciative to SunTrust and the team in the greater Washington area and we want to lend our voice of support as a small organization that has grown to be actually one of the largest youth development groups in our particular county. Thank you very much.

MR. WOODSON: Good afternoon, Mr. Watkins, Ms. Killian, and other members of the panel convened for this hearing. I am Robert Woodson, senior counsel to the Washington office of Leftwich, LLC, and long-time advisor to DC Students Construction Trades Foundation.

Established in 2005, the foundation is a partnership among business and community leaders in the DC region. Among other things, it was created to promote and advance vocational education in the building construction trades for students enrolled in the public schools, and to generate renewed interest in career and technical education.

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The foundation has three principle programs: The Academy of Construction and Design, the DC Apprenticeship Academy, and Adult Education. Our correspondence dated April 19th, a copy of which is attached to my remarks today, details the Foundation's programs, including its signature hands-on skills project, Build a House-Build a Future, where our public school students under the supervision of industry tradesmen and tradeswomen actually construct a house.

We believe this type of learning experience should be a crucial component of public education today. We take note that a major theme of the recently released Federal Reserve System study Investing in America's Workforce: Improving Outcomes for Workers and Employers, is the recognition that employers are essential partners for successful efforts to bridge skills gaps.

Standing still is not an option for employers faced 22 with skills shortages in their talent pools and skills gaps cannot afford to stand still. 23 The truth of this insight has long been recognized by the construction 24 employers in the District of Columbia where, when they

organized the Foundation back in 2003, it is widely recognized that vocational trades education in many public school systems, especially in urban areas was abandoned starting in the late '70s and early '80s as the idea of college for everyone gained currency in education and public policy circles.

Our experience suggests that this flawed approach remains deeply ingrained despite recent efforts to reconsider the value of CTE education. Understanding the need for expanded and effective CTE education is in our view a motivating reason why SunTrust Bank has undertaken its financial support for the Foundation.

Providing skills trainings to large numbers of young people not destined for post-secondary education gives promise to youthful employment and productive lives, all of which promotes stable communities. Such partnerships amongst the employer groups and public school systems similar to that enjoyed by the foundation and supported by SunTrust should be encouraged.

We believe that the merger of SunTrust and BB&T will resolve an even stronger commitment to advancing CTE education. Our young people need to see and understand that each of them can build a prosperous and rewarding future through skilled work.

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The presence of such skilled craftsmen and

craftswomen contribute mightily to the economic and social vitality of our communities and our country needs them. Accordingly, our Foundation, the DC Students Construction Trades Foundation is pleased to convey and support SunTrust as it seeks approval of this merger with BB&T Bank.

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MS. HUDSON: Good afternoon. My name is Symeria Hudson and I reside in South Florida. I am the president and CEO of Chapman Partnership which is located in Miami, Florida. I want to first thank you for this wonderful opportunity to speak on behalf of SunTrust and BB&T and Chapman Partnership. We support the merger.

Chapman Partnership is the largest provider of services for persons experiencing homelessness in the Miami-Dade County area. We operate two state of the art homeless assistance centers that serve over 5,000 individuals on an annual basis, which includes families with children, single men and single women.

Since our conception in 1993 we have supported over 115,000 individuals that may have experienced homelessness on the streets of Miami helping them to transition to housing. Our mission is to empower the homeless with dignity and respect to really help them get to the life that they want to lead, and SunTrust has been a critical partner in that.

SunTrust has helped us through our goals in supporting the homeless and they have really led the way as corporate leaders in helping us to create this level of self sufficiency and independence for our homeless residents.

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SunTrust has connected with our community through our mission, and we believe as the executive team and board of trustees that this merger is absolutely important. While many institutions of prominence, and I've worked on both sides of the aisle, public and nonpublic, international as well as domestic, I know those institutions that focused a lot on financials and operating metrics, which I think are really important, and SunTrust certainly does that.

But the difference with SunTrust as well as BB&T they care about their community. They care about the people in their community. They care about all people. Now, with this SunTrust has really led the way in the Miami-Dade area. Leading the way for financial wellbeing for all people in their community.

I will say specifically in 2017, SunTrust sponsored a pretty amazing program called "Empower You," and this program at Chapman Partnership was really about providing soft skills for our residents. Making sure that they understand the importance of things like teamwork when they're on the job, helping to understand like reliability and dependency and being on a job, conflict resolution, which is really, really important.

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We use those skills and we allow those folks to now go out and market themselves in the local community. And, what really has made a difference is that those skills allow them to be even more competitive in a very tight job market.

As a result, in a one year time frame, we were able to help 1,062 residents get jobs in our community. That is a big deal. That's almost the number of employees that are employed here at the Federal Reserve Building. That is a big deal. We know with employment comes sustainable housing. We know with employment comes reinvesting in the community. We know with employment -- making sure we drive economic development in our community. Because of SunTrust and BB&T we were able to do that.

Now, with this further goal of inspiring innovations, SunTrust executives have long served on our board of trustees, both SunTrust and BB&T. We have volunteers on a regular basis that come to our center. It is not a beautiful place.

We serve with our hearts but sometimes you have to roll up your sleeves and get in the trenches and our SunTrust volunteers have been able to do that. They come, they support us annually on different events. And so, we believe that the merger of SunTrust and BB&T will only drive a greater benefits, not only for Chapman Partnership, but for all the folks that I had the pleasure of hearing for the last two hours because I got here really, really early, it will be extremely valuable for these two institutions to come together.

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They are premiere organizations and we believe that not only will we benefit but our community at large will benefit. Thank you.

MR. WATKINS: The next panel, Panel 11, if you could make your way to the table please. You can begin when you're ready. Thank you.

## PANEL 11

MR. KLINGENSMITH: Hello everybody. My name is Trent Klingensmith. I am president of Junior Achievement in Middle Tennessee. I am extremely proud to be here --MR. WATKINS: Excuse me, just a reminder. Restart the clock. If you could turn your mic on --

MR. KLINGENSMITH: I gotta do that intro again? MR. WATKINS: We're going to give you back your four minutes.

22 MR. KLINGENSMITH: Push the green button, I get it. 23 Hello everyone. I'm Trent Klingensmith. I'm president of 24 Junior Achievement in Middle Tennessee, and I'm gonna tell 25 you right off the bat my staff's already threatened me not to go off script, but I always do. I'm extremely proud to be here. We're very excited about the opportunity with this merger and we do support that.

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I am gonna do a quick little mission thing for you, it's all about helping our kids understand what they can. And, the fact that there is hope out there for them because there is an opportunity for every child and we have to help them do that and find that space and that place. So that's what JA is about.

What I'm proud to tell everyone is this group in this room are the folks that help us get it done. The example -- by the way it's not in my script, I'm totally off script. The example is perfectly laid out with SunTrust Bank. They are the individuals, they are the group, they are the organization that totally gets it. They support us with the people, and they support us with the funding, to support what we do in our communities. Now, I'm gonna get back on script.

19This is an exciting time as these two banks will20combine to become a premiere financial institution with an21increased positive impact on our surrounding communities.22With a goal of helping every child in 22 counties in23Middle Tennessee, understand the unique value of who they24are and be prepared for successful future, our work is25certainly cut out for us at Junior Achievement.

As we strive to accomplish our mission of inspiring and preparing young people to succeed in a global economy, we are incredibly grateful for the continued generous support and involvement of our friends at SunTrust.

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Over the past five years SunTrust volunteers have impacted roughly 5,000 students of all socioeconomic backgrounds throughout Middle Tennessee. Particularly, low income students who make up 47 percent of the 37,000 students we reach annually.

Also, as the title sponsor for our new JA Finance Park launching early next year, generous funding from SunTrust Foundation is enabling us to provide a much needed and entirely new type of programming tool for local eight graders that will educate them in making wise personal financial decisions for their future.

Our partnership with SunTrust is vital to the success of our program in Middle Tennessee and we look forward to how a merger with BB&T will benefit our community by increasing volunteer and funding opportunities. We fully support this merger, and are excited by the significant benefits it would have on students of Middle Tennessee for years to come. Thank you.

MS. RIX: Thank you for the opportunity to be here and share a few comments with you. My name is Cindy Rix, chief development officer with Girls Inc. of Chattanooga,

Tennessee. I am here in support of our partnership with SunTrust and the proposed merger with BB&T.

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For almost a decade SunTrust has been committed in strengthening and supporting Girls Inc. as well as other organizations in our community. We perceive this merger as an opportunity to forge stronger partnerships, to strengthen the legacy of SunTrust in our community, and to continue to be that partner with a positive impact we can count on.

As a smaller nonprofit organization, Girls Inc. depends on the financial support from partners like SunTrust. Together we can give hope and opportunity to those in need, and together we can make a difference but we can't do this alone financially.

Our mission at Girls Inc. of Chattanooga, is to inspire and equip girls to be strong, smart, and bold leaders within their families, their community and society. To give girls the opportunity and hope to provide educational programming in a safe environment both in school, after school and summer breaks.

Girls Inc. offers educational programming to girls six through 18 in all areas of Hamilton County. With historical low test scores in low income areas, we target the underserved areas giving these girls the opportunity to stay on track for graduation, to provide opportunity, paving the way for success and to keep these girls off the street.

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Since 1961, Chattanooga Girls Inc. has served over 28,000 girls. Over the years, needs change and SunTrust has made that change with us. In 2012, SunTrust funded a program encouraging middle school girls to become physically fit. 2010, it was to fund a program about arts, expanding their horizons.

Most recently SunTrust recognized the need in our community to improve the educational outcome for the youth by funding programs, supporting STEM, financial literacy, and reading. SunTrust also encourages and supports their own employees in servicing the community whether it be by a few hours offering in the classroom, assisting in fundraisers or community clean up.

SunTrust Bank has been walking along side our organization helping us rewrite the future for our girls and for our community. Not all banks take the time to be involved in the community. It comes down to the leadership in leading by example, which our SunTrust Bank does, as the president of the bank does himself.

To do this it takes smaller communities and nonprofit organizations such as Girls Inc. as an example of the leadership starts with our own local SunTrust. Spearheading programs that focus on educating our youth together regarding financial literacy and college readiness.

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With over 1,500 nonprofit organizations in Chattanooga, the financial support of SunTrust is vital for the sustainability of our program and the stability to our organization. And, we thank SunTrust for their support and welcome the merger because to us it will bring not just our organization but others in our community a larger support system.

MS. MCREYNOLDS: Hi. Thank you. My name is Linda McReynolds. I'm the director of communication and development at Siskin Children's Institute in Chattanooga, Tennessee. We have an institute that's over 50 years old, and we serve over 2,600 children each and every year that are children with disabilities and support to their families.

We're so appreciative of the opportunity to share about the wonderful community partnership and support that we've received from SunTrust over the years. The foundation, the employees and the bank, the commitment to the community's wellbeing, the support for local causes and initiatives, as well as, just being our friends, consumers of our services, has been priceless.

From the day to day simple transaction of handling basic banking things to the more complex financial

strategies, it's been very comfortable to pick up the phone or walk in or see someone on the street and say we need some help. They're our friends, they're our neighbors, and we love the partnership.

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Siskin Children's Institute has enjoyed a longterm relationship with SunTrust. It goes way back to when SunTrust first came to the Chattanooga community. SunTrust came to the Chattanooga community as they purchased American National Bank.

Well, the founders of our organization were local folks, and they just weren't sure about this new corporation coming into town because American National Bank had been owned and operated by local folks in the community. At that time that comfort zone was kinda not so sure.

Well, surely those anxious moments gave way to new acceptance, new trust, new engagement, and support that was brought in by the folks from SunTrust and its whole team. As we became better acquainted with them and their interest in helping children with special needs and their families, it became a joint venture that we've traveled the path together.

There's been a strong partnership for a number of years. Their involvement has ranged from financial support, to helping us with events, to very, very focused fundraising and services, specialized training for our families, and how to help our special needs children, but also to help their families.

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Their families have looked to and received guidance from SunTrust toward financial independence as well as participate in Lighting the Way financial strategies. As considerations given to a merger with BB&T we support that merger.

We expect that there not be a change in the services and commitment, to be an integral partner within our community, and to keep that engagement. We've worked closely with BB&T, and with BB&T and SunTrust jointly on some efforts and we look forward to continuing that partnership.

MS. RUSSO: Good afternoon. Thank you for the opportunity to be here and express our support for this merger. My name is Camille Russo, and I am with Junior Achievement of Georgia. It's nice to sit at the bookends of the table with the Tennessee table, apparently.

SunTrust has been a long time partner of ours. Junior Achievement as an organization has been around for nearly 100 years, and our partnership with SunTrust in Georgia has been several decades. We line up very well together because we have some of the same ideals and some of the same things that we want to accomplish.

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Mainly one of those things is a strong financial education of our communities. They are an excellent community partner both in their financial support from their foundation and their corporation as well as the volunteerism that they support from their employees.

SunTrust for the last six years for JA of Georgia has been our number one supplier of volunteers. A lot of you sitting out here in the nonprofit world and you know volunteers are hard to come by, that is invaluable. They also provide leadership on our boards, both the Junior Achievement of Georgia board as well as our local boards around the state in some of the smaller communities. They are a true partner in helping us deliver financial education across the state.

They not only give us funding for that programming annually, but as we have developed new ways to deliver and to keep students engaged and interest them in learning about financial education and financial literacy, when we came up with the idea to build what we call a discovery center, which as middle schoolers they go through two different programs, one is personal financial literacy, the other is business skills, how to run a business? And then, they have a capstone program in something we call a discovery center.

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The first one that we built is over at the World

Congress Center in Atlanta, and SunTrust donated a million dollars to help get that off the ground. They also are the sponsor of the Finance Park Program there, which is how you balance your checkbook? How do you know what compound interest is? Is it good? Is it bad? Well, it's both. And then, their employees are there volunteering as well.

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We also -- when we expanded and built a new discovery center in Gwinnett County, north of Atlanta they said, put us in. We'll do a store front and again interact with those students as they go through those programs. We also have a new way of reaching our high school students, a program that we call "3DE," which stands for three-dimensional education.

This is a case study based curriculum that is in the high school all the time. And, local companies, SunTrust is one, they go in and they say, well, here's a problem and heres how our company approached it. Now, why is your math applicable? Why is your social studies applicable? It really increases the relevance of high school and financial literacy.

22 So SunTrust stepped up again, pledged \$2 million over 23 two years for a national 3DE Program, pledged \$75,000 in 24 Savannah for the first one outside of Atlanta, which is my 25 home. I'm very grateful for that and that will start in the fall.

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But I just want to say what a pleasure it is to have a true partner like SunTrust in a community and we look forward to watching how that grows and develops with this successful merger. Thank you.

MR. WATKINS: Our next panel is Panel 12. If you could make your way up to the table, members, that would be appreciated. Just as a reminder, we're limiting comments to four minutes. We have the clock to help assist on that. And, as you speak just make sure the mic is on. The green button will turn the green light on and your mic will be on. If we could start at the end of the table and move forward. Thank you.

## PANEL 12

MR. MILLER: Good afternoon. My name is Eric Miller. I'm senior vice president of Economic Development for the Greater Memphis Chamber. I'm privileged to be here today to speak on behalf of my community and my region in support of the pending SunTrust BB&T merger.

I don't have a script. I just speak from conviction. I'm relatively new to the Memphis market, about nine months now. In my role it's incumbent upon me to be acutely aware of various activities taking place in the marketplace as well as elements of support in the business, government, philanthropic arenas. I can tell you as a young man graduating law school from the University of South Carolina my first job was at the headquarters with Bank of America in the CNB, so I have an idea of what banking headquarter presence means to a community.

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It was noteworthy to me to quickly ascertain or discern that SunTrust's presence in the Memphis market, although it was not a headquarters, was very much representative of a headquarters presence in that market. One example that I came to know as soon as I got there was, SunTrust's role in an adaptive reuse development called the "Sears Crosstown Concourse," which was essentially a million square foot vertical Sears Distribution and Retail Facility that had fallen into disrepair and was dilapidated and, you know, all the things that are attended to building that are no longer occupied and not used.

Fast forward from 2015 to now, it is now an example 18 of a national award winning adaptive reuse that houses a 19 charter high school, healthcare facility for 20 underprivileged, retail opportunities and living 21 22 opportunities as well as an artist's studio. It's just a wonderful example of adaptive reuse that has served to 23 24 revitalize what was a downtrodden part of the community, 25 and so they've been great in that way.

SunTrust also participates on the board of the Chamber and also sits on the board of our economic development industrial development board, known as EDGE so they very much are at the center of helping catalyze economic development in the city and the region both at a commercial and an industrial scale.

I'm very pleased to have SunTrust in the community, and look forward to that presence growing, as their presence grows with the merger with BB&T.

MR. AVERY: Good afternoon. My name is Shawn Avery, and I am here representing the Hampton Roads Workforce Council located in Southeastern Virginia in support the merger of SunTrust and BB&T. The Hampton Roads Workforce Council and SunTrust Foundation have been working collaboratively in the Hampton Roads Community since 2014.

The council serves as the regional leader of workforce development in Hampton Roads by delivering excellent business, economic development, veterans and youth focused services. With partners like SunTrust Bank we have developed and implemented a system that prepares the existing and emerging workforce to meet the current needs of the business community, attract high quality employers to the region, and support innovative high growth enterprises.

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With increased demand for trained workers to fit the

21st century market, workforce development resources must align with new and emerging employer job needs. Our strategic approach is to provide leadership and coordinate the efforts to other workforce development organization. No other entity in Hampton Roads has the mission to set the regional workforce agenda and led its implementation.

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SunTrust Bank has been a significant partner in this important endeavor developing the workforce in the Hampton Roads. Last year the Hampton Roads Workforce Council was one of 36 nonprofit organizations to receive the SunTrust Foundation's Lighting the Way Award, which was given to organizations, who are actively involved in community outreach in their cities.

The generous award allowed the Hampton Roads Workforce Council in the City of Norfolk, Virginia to expand their partnership through a series of four business café summits aimed at sparking the innovative spirit in the residents of the Hunterville Community in Norfolk through high intensity training programs focused on entrepreneurship and workforce development.

The SunTrust supported café summits will include the following events: Entrepreneurship presentations and panels led by small business experts, employment preparation sessions led by local employers, financial sustainability sessions, and members of the workforce and entrepreneurial ecosystems on hand to provide personalized coaching.

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The final biz café summit will include an opportunity to win seed money through pitching business development plans to local business leaders. Future summits supported by SunTrust will target other vulnerable communities in the City of Norfolk.

Mark Johnson, SunTrust community development manager of the Hampton Roads region, has been our primary contact and has been instrumental in our growing partnership with the bank as well as the entire Hampton Roads Community. I am excited to say that Mark is on track to be the board chair of the Hampton Roads Workforce Council which will only increase our partnership with the combined SunTrust and BB&T.

SunTrust's hands on approach, professionalism, and real passion for impacting the community through a plethora of initiatives has been outstanding. We have not only been able to utilize resources from SunTrust to advance our mission but have also been connected to other organizations to support our efforts.

It is my earnest hope that the merger between SunTrust and BB&T will expand its outreach to the various communities and cities that both banks currently serve. I look forward to continued opportunities to partner with an

expanded financial institution to transform communities 1 and cities through the equipping of our citizens. 2 3 Thank you for this invitation to share about our 4 partnership with SunTrust Foundation and the work that we 5 have been able to achieve through our viable partnership 6 with SunTrust and Mark Johnson, the bank's community 7 development manager. The Hampton Roads Workforce Council supports the 8 9 merger of the SunTrust and BB&T wholeheartedly. Thank 10 you. MR. DERREBERRY: Good afternoon and thank you. 11 I am 12 representing the Charleston Metro Chamber of Commerce in 13 support of the SunTrust and BB&T merger application. Μv

support of the SunTrust and BB&T merger application. My name is Brian Derreberry and I am president and CEO of the Chamber. Our organization has 1,600 business members representing 160,000 employees.

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We are the oldest continuing operating chamber in the 17 United States of America founded in 1773. Our daily 18 imperative is to increase the wealth and wellbeing of 19 20 every Greater Charlestonian. A snapshot of the vibrant 21 region I represent: Greater Charleston ranks sixteenth 22 out of the nation's top 100 metros in creating jobs from 2011 to 2016 with 50,000 net new jobs and 35,000 23 24 additional jobs anticipated in the next three years. 25 The region's gross domestic product increased by

50 percent to \$42 billion between 2011 and 2017. Greater Charleston is the 14th fasted growing US metro and projected to hit one million people by 2029. With this rapid development, strong financial companies are vital to our region's future.

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Enterprises depend on business banking for the capital needed to meet their growth opportunities. Residents current and future count on healthy financial institutions to buy a house or start a college fund. This merger will ensure Charleston's banking needs are met.

As our region evolves, we also need to engage corporate citizens anticipating and charting a future course. SunTrust and BB&T do this by placing their time, talent, and treasure into our Chamber's Regional advancement efforts. They're combined bank commitment over the past four years exceeds \$410,000 and 1,000 plus volunteer hours. These targeted resources are having a powerful impact in addressing a number of our metro's most pressing issues.

Starting a decade ago the chamber elevated our stake in ensuring a skilled and career ready workforce for area employers. We concentrate our efforts on helping students who might otherwise get left behind with an added strategic focus on underserved populations.

SunTrust Bank is a major supporter of this work

through Foundation funding for youth apprenticed volunteer engagement, and highly visible support from their executive leadership. SunTrust has been a champion for ensuring that our region's emerging workforce has equal access to high wage and high demand occupations growing in Greater Charleston.

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Today, our region's Youth Apprenticeship Program is being presented by the department of labor as a preferred national high school model with 17 different career pathways available to students in everything from industrial mechanics to engineering to pre-nursing. These students graduate high school with a diploma, 30 college credits, two years paid work experience, a certificate from the department of labor, and every parent's favorite three words "no college debt."

Twenty-first century leadership development is vital for our region's immediate and long term sustainability. BB&T has invested heavily in leadership development through their emerging leader certification program. More than 3,000 college students with an emphasis on first generation have been certified in the program since 2014.

I conclude my comments this afternoon with a thoughtful request for you to approve this proposed merger. The creation of this new institution will provide the market strength required to leave even more robust community and economic development efforts in multiple US markets. Thank you.

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MR. WATKINS: If you could introduce yourself and who you're representing. We're trying to limit comments to four minutes. Whenever you're ready.

MS. SUTTON: Pardon my timing here. I'm Bonnie Sutton, president and CEO of the ACCESS College Foundation based in Norfolk, Virginia, serving most of Southeast Virginia.

Dear ladies and gentlemen, thank you for this opportunity to share information today about the partnership between the ACCESS College Foundation and SunTrust Bank and SunTrust Foundation. The ACCESS College Foundation supports the merger of BB&T and SunTrust Bank.

We are a nonprofit 501c3 organization founded in 1988, 31 years ago to assist students in accessing education beyond high school both through college and other types of post secondary training. More than 60,000 students have been assisted in going to college as a result. And, we've leveraged \$625 million in financial aid and scholarships for those students.

We have been able to provide many opportunities and our partnership with SunTrust has been really integral in that opportunity. Many of those 60,000 students are from low income and moderate income families. They are the first of their family to go to college or to have any type of post secondary training in many cases.

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This has been instrumental to the workforce development in our area of Virginia, Southeastern Virginia, where more than 70 percent of our scholars actually complete their program after -- well, 90 percent complete their program, but 70 percent actually return to our area to live and work after they complete.

Our partnership with SunTrust has been active for 24 of our 31 years of existence. They have provided nearly \$300,000 in aid to us during that time. With our leverage of \$20 for every one dollar we spend on the program services, that has made a \$6 million impact to the low income and moderate income students and their families in our area, in part by funding their futures through education.

17 We've also been fortunate that Mark Johnson, SunTrust 18 vice president and community development manager for Hampton Roads, Virginia was elected to our board in 2012. 20 60 percent of the funding we have received over the years from SunTrust has happened over this time affording many 22 of these opportunities I was describing for our student's 23 success.

> He had an active role in our College Changes Everything Endowment Campaign, which increased college

access services, for middle school and high school students. And, during that time we also were able to expand geographically to North Hampton County on the eastern shore of Virginia, the second poorest county in our state.

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SunTrust through Charity Volman our area's market president and Mark Johnson, they understand what it means to be a community development organization. They know true community in every sense of the word through their shared values, their interest and goals for the betterment of our region. SunTrust has not only facilitated funding for ACCESS but also helped us make numerous connections with other community organizations and other nonprofits.

As a major funding partner their financial commitment has exceeded the annual support that we receive from other banking institutions. As an organization that is 100 percent privately funded through the business community, local foundations, and individuals that's important to us because we do not receive federal or state funding we rely on our local partners.

In closing, we are anticipating that the merger between BB&T and SunTrust will increase the outreach and support in the cities and counties that both banks currently serve, and definitely the one where our program is located, which is Norfolk, Portsmouth, Chesapeake, Virginia Beach, Suffolk, and North Hampton County, Virginia.

Next year, we will also be expanding to Western Tidewater and three of, again, some of the poorest counties in Virginia. Thank you for your diligent work on this merger, and for allowing me to speak in support of it. Thank you.

MR. WATKINS: So at this stage we've heard from individuals from the first 12 panels. Unless there's anyone else from one of the panels who was not able to speak, we are not scheduled to resume until 3:25. That gives us a bit of a break.

Just as a reminder, for anyone who is unable to sign up to testify in advance of today's meeting to the extent that we will have additional time after the next two panels, we would encourage you to take advantage of that, and to register to speak at the registration desk.

18 For now, let's adjourn for the moment and please join19 us again at 3:25.

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(A break was taken.)

MR. WATKINS: Welcome back and thank you for rejoining the afternoon session. The next panel is Panel 13. We will remind the panelists to keep your comments to four minutes the best you can. Also, to make sure your mic is on when you start. We are all here and 2

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can begin with you, Mr. George when you're ready.

## PANEL 13

MR. GEORGE: Sure. Good afternoon everyone. I'd like to take this opportunity to thank the joint committee for speaking today on behalf of National Development Council, specifically about the merger between BB&T and SunTrust.

Before I get started there are several friends from my former employer, SunTrust, that are in the audience, namely Joe Arnold, and also partners with BB&T Heidi, Gerald, and Lewis. So nice seeing you in this format. BB&T and SunTrust has been immensely important to National Development Council, from this point on NDC, for more than 20, 25 years. During this period BB&T and SunTrust have both invested in our training, our technical assistance and financial tools.

Our mission is to increase the supply of capital to low income neighborhoods and communities through different products and services that we have and both institutions have been tremendously supportive. It's not an overstatement to say that BB&T and SunTrust support their many communities and areas that we work in, predominantly for cities and counties and redevelopment agencies that wouldn't have those community financial development tools or capacity building training that both institutions

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The types or levels of support from these institutions range from grants, loans and equity investments in some our tax credit programs. Over the past ten years they have cumulatively provided over \$2.3 million in training to support capacity building for community development corporations, and provided their institutions and their regional reps as partners as we look to fill the financial gap in a lot of affordable housing transactions.

BB&T in particular has been especially strong partner with NDC in supporting capacity building and training and advancing the work of nonprofits specifically in the Southeast over the past 20 years. Some of the highlights are really contained within affordable housing, small businesses expansion, economic development, social infrastructure and community facilities.

We have tabulated our own numbers and we know this to be a fact that over 3,000 participants have benefited from classes and capacity building training specifically as it relates to the community. Both institutions, BB&T and SunTrust, supported NDC through our Low Income Housing Tax Credit Equity Fund.

We are a syndicator in that realm, and these sponsor's funds have supported affordable housing projects

throughout the nation. In this area these funds have provided financing technical assistance and asset management for over 10,000 affordable housing units. And, combined both institutions have supported us to the tune of \$74 million in equity investments.

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They are represented in the products that we all come to know very well, supporting seniors, families, college students and special needs populations. Through the partnerships with both institutions, we've also been able to make our market a New Market Tax Credit realm as a community development entity, and with their support we've invested over about \$28 million over the past three years.

This capital helps galvanize and capitalize businesses that create jobs which otherwise wouldn't happen, and employment opportunities more importantly. SunTrust out of our New Markets transactions have specifically supported us in four or more projects that have really benefited communities throughout the Southeast. Let me correct that, in four of our CDE arrangements, over 87 projects throughout the country.

With the relationships we have developed with both institutions BB&T and SunTrust, National Development Council looks forward to working with the combined entity to continue to serve low and moderate income communities and the cities that we have a footprint in. Feel free to reach out to me. My name is KC George, National Development Council. If there are any items in particular you'd like to hear about what I just reported on. Without further ado.

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MR. TATE: Okay. Great. My name is Markee Tate, the president and CEO of the Atlanta Black Chambers, where we serve as an advocate for black businesses in the Atlanta Metropolitan Area as it relates to business, government and community.

We are under the umbrella of the US Black Chambers out of DC. Definitely very proud to be here today and to actually say a few words about our great partnership with BB&T, but on behalf of the Atlanta Black Chambers where we serve an advocate for the black businesses in the Atlanta Metropolitan Area, I would like to say that we are a very proud corporate partner of BB&T, and have been for the past two and a half years while working on several programs and functions and activities throughout the Atlanta Metropolitan Area that help strengthen the financial goals of our membership base.

I would like to also say that we're very proud of a particular person that has definitely strengthen this relationship. And, that's Tameka Stafford, who is a V.P. of the Atlanta Area in Business Development. We are very proud of her and she even serves as the chair of our corporate advisory council where we talk about the issues that we can help strengthen those activities with the Atlanta Metropolitan Black Chamber's Membership base, mainly through access to capital and just being an advocate when it comes to public policy and management such as this.

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Basically, and lastly, I would like to say on behalf of the Atlanta Black Chambers, that we do support the merger of BB&T and SunTrust. And, looking forward to building an even stronger relationship with the new banking institution. Thanks a lot.

MS. WILLIAMS: Good afternoon. I'm Cathy Williams with Neighbor Works Columbus. Thank you for the opportunity to come before you and share the Neighbor Works Columbus story and our relationship with one of these two outstanding banks.

In 1997, the civic leadership of Columbus decided to take a hard look at what we were doing right and what we had to do better. One of those areas was housing. With a specific eye toward the issue of substandard housing and the availability of affordable housing, I was fortunate to be asked by our then city manager to co-chair this committee.

> On that first committee meeting SunTrust President Frank Etheridge stepped up to lead the way. For two years

we moved through studying the charge to implementing the recommendations, among those the creation of the Columbus Housing Initiative known as Neighbor Works Columbus.

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In these last 20 years, Neighbor Works Columbus has assisted over 15,000 families to become life-long homeowners, counseled and educated over 6,000, built over 600 housing units, and managed over 100 of those. We have produced over \$20 million in mortgages through our CDFI and have managed over \$168 million total private, philanthropic, and public investments.

That all started largely because SunTrust spent two years creatively helping us build the plane as we flew it and stayed with us ever since. When we needed capital then president, Frank Etheridge, met with the presidents of all the banks in Columbus, and moved everyone to buy into a consortia line of credit and then committed SunTrust to being the manager of it.

When we needed a partner to help us achieve the second most successful Section 8 to Homeownership Program in Georgia, it was SunTrust that led the way. When our local housing authority wanted to apply for the first Hope Six opportunity, it was SunTrust that pledged the capital. All this was monumentally important in our success.

I guarantee you that CRA was not the motivating factor in these SunTrust decisions. It was simply the

right thing to do. And, SunTrust has continued to act in the best interests of Columbus and Neighbor Works. Of course all good things in housing came to an end in 2008.

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Had it not been for the great recession, I know that our numbers and impact would have been exponentially larger. In our new normal, we have had to contend with how we do this critical work moving forward. How do we do our work? Assisting those with limited housing choices in an environment that is seemingly hostile to what we do.

Simply said, it is getting harder and harder to serve the underserved. According to the Federal Reserve's own study last year, the supply and demand gap in Columbus' affordability is reaching 14,000. We see more of our low to moderate income families being forced into either being cost burdened or moving into substandard housing. This is unacceptable and intervention must be accomplished.

I challenge these two wonderful banks to step up and lead the way so that this country for the first time in our history will not miss the opportunity of allowing our next generation to achieve equal or better than their parents were able to accomplish.

I don't have much experience with the BB&T side of this equation. I can only speak to their leadership, access to capital, and the complete support of SunTrust that has allowed Neighbor Works Columbus to do what we do 1 2

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for the last 20 years.

I do know that BB&T has enjoyed great reputation with affordable housing practitioners throughout their footprint. I can share that I was often envious of the creativity that BB&T brought to the table. But at the end of the day if bigger means better then put me at the front of the line as an advocate for this merger.

Allowing both entities to build on the success of their own leadership, creativity, access to capital, and support that they bring to this industry will make us all better for it. Thank you so very much for allowing me to stand before you and talk about this.

MS. GRIFFIN: Great. Good afternoon. My name is Marcia Griffin. My organization is HomeFree-USA. This is an organization that I founded 23 years ago. We are a homeownership and leadership development organization. I'm here not only to represent HomeFree-USA, but to represent my 57 nonprofit partners that are part of the HomeFree-USA network.

And really, most importantly, I'm here to represent 300,000 of black and Hispanic and diverse students at Historically Black Colleges and Universities largely in the footprint of BB&T and SunTrust. We come together to support this initiative.

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We look forward to doing more under the program that

we have created called the "Center for Financial Advancement." This is a program that we are so happy that SunTrust has participated in. We hope to elevate through the new bank, elevate the financial stature of not only the students, giving them exposure to careers and mortgage banking, financial services, community development, et cetera.

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The students at Historically Black Colleges and Universities want a better life. And I must say, just really, one of our CFAS, Center for Financial Advancement Scholars, who is the president of our community, and we have 142 HBCU scholars, and we work with many of the HBCUs around the country. With his first little \$50 check he opened an account in Nashville at SunTrust. He was so happy at 18 years old he went to -- a freshman -- went to the bank, and the people at SunTrust were so happy they gave him a hand, they clapped for him, he was opening an account with his little \$50. And, he came back and talked to all of the students at this university about SunTrust Bank.

He wrote a letter in support of this merger. It was just the cutest thing. But anyway, not only Nicholas, but just in general SunTrust has been a tremendous for HomeFree-USA, in our homeownership suits, through our work with low to moderate income communities we have been able to produce a zero percent foreclosure rate, which is a good thing in the industry.

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We want to really work with the new bank BB&T SunTrust to move forward, to help more students, to help more diverse families, just to advance the financial structure of many low to moderate income families in our communities. Thank you.

MR. WATKINS: Thank you. The members from Panel 14 can come up to the table. Just as a reminder there will be a clock. We're asking each participant to limit their comments to four minutes. If you can make sure your mics are on. Press the button. A green light should turn on to ensure that it is on. I believe we are starting with Mr. Cannon.

MR. CANNON: Thank you. My name is Chris Cannon. I am from the Georgia Council on Economic Education. We are an organization whose mission is to help teachers teach economics and personal finance.

We have been doing that since 1972. And basically, the way it works is we offer free workshops for teachers, and give them all sorts of materials and training that they can't get access to otherwise to teach the mandated curriculum for -- in K12 there is some sort of personal finance or economic standards all throughout the Georgia Standards. A big way that we do that is we get support from organizations like SunTrust and the SunTrust Foundation to go out and pay for materials, to pay for substitute teachers, salaries, things like that. We really couldn't do what we do without the support of SunTrust and the SunTrust Foundation. So much so that Herbie Thompson, the current senior vice president of Communication Government Affairs is our current chairman for our organization.

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SunTrust has been a supporter of the Georgia Council for more than 20 years. We were looking back today to find out when they made their first donation, but it was sometime in the early '90s, we think. So -- I'm sorry almost 30 years SunTrust has been a supporter of the organization.

While they contribute financially the thing I would like to say that we appreciate about SunTrust is the way they connect us with other organizations. In particular, I can rattle off three examples really quick. Last year SunTrust came to us and said we have got some interest in doing something with Georgia Public Broadcasting, is there something you guys can do with them? And, we were able to, with help from SunTrust, put together a really nice online video game that helps teachers and students learn how to budget, and also incorporates the movie industry of Georgia. So really kind of creative stuff like that happens because of SunTrust and their support of education and in particular financial education. They've also put us in contact with Horizons Atlanta, which is a group that tries to minimize learning loss during the summer by offering free summer camp, essentially for underprivileged students.

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So we were able to go in and train some of their teachers last year on some financial literacy lessons they could be doing with the students during the summer. Again, all provided at no charge, courtesy of SunTrust. And, the biggest relationship we have developed through them is with the Atlanta Braves.

14 When SunTrust Park was going to open and the Braves were going to move, teachers had a lot of questions about 15 the economic impact of that, why they're doing it? 16 What's 17 going on? And, through a very quick series of about three 18 emails and contacts between Kirby and Eric Schiller, and my plan -- myself, we had a meeting set up with the Braves 19 20 and before long we had a full series of workshops to help 21 teachers sort of understand that economic impact and how 22 that works.

That's the kind of stuff we do all the time. If you have a child who's gone to school in the State of Georgia, at some point they have had a teacher who has been impacted by the Georgia Council because we reach about 2,000 teachers a year. So if they've had any kind of social studies teacher in Georgia, we've probably seen them at some point and a lot of that is possible because of SunTrust and the SunTrust Foundation.

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So we are fully supportive of this merger and we look forward to continuing our work with SunTrust for hopefully another 30 years.

MS. MAHONE: Hi. My name is Carne Mahone. I'm the founder and executive director of Morningstar Urban Development. Our mission is to help families and individuals gain economic and generational wealth.

We do that by counseling, education, and giving them access to community resources. Our church banks with SunTrust and our organization banks with BB&T, so I'm excited about this merger because of the fact that it is going to give us access to other branches, hopefully, where we have to drive further to, but nevertheless.

BB&T has been the primary partnership that we have established when it comes to our homeownership department and our workforce development. We have been associated with them for approximately three years. They have helped us to educate our counselors in reference to sending them to trainings out of town to where we could not afford to do so in support of that at the Neighbor Works trainings. They have also helped us with our workforce development where in our Direct Hire Project, we help people get hired on the spot, 11,084 jobs at the airport, and BB&T was our primary partner in that, in that they came, sent out associates to help open accounts where people did not have checking, or did not have access to credit, and they did that also on the spot. And, they did that for as long as we did the project which was about six months.

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They have also helped us financially of course, as far as our homeownership center and our economic center. And, they are helping us to extend into the Job Force Readiness Program to where we're going to be doing job development, helping people to understand job sustainability, also resume development, as well as, doing some other things that we have got down on the pipeline. We are also going to be doing a vibrant community with them. And so, I am in support of the merger.

MS. SNIPES-WILLIAMS: 19 Hello. My name is 20 Sherrie Snipes-Williams. I am the CEO of Charleston 21 Promise Neighborhood. And, we're a small and mighty 22 nonprofit that was incorporated in May of 2010 that was founded by the City of Charleston, the City North 23 Charleston, Charleston County, and the Charleston County 24 School District to support four tough underserved Title 25

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One elementary schools in the neck area of Charleston which is a 5.6 mile corridor that straddles the cities of Charleston and North Charleston.

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Our mission is to ensure that our residents are engaged and our students are on track to graduate high school with options and abilities necessary to succeed in college and the military and or the workforce.

CPN, my organization has had a strong partnership with BB&T since 2011. While CPN was founded with generous support from various corporations, individuals, and government partners, BB&T was an early investor in our work and demonstrated their commitment to our programs, impact and vision through generous restricted and unrestricted gifts.

Their philanthropic investments gave our organization the ability to be nimble, to focus on our mission and infrastructure to invest in salaries, technology and marketing and communications, and create high quality programming for long term impact.

Over the years BB&T's representatives have spent hours meeting with me and my stakeholders attempting to thoroughly understand our organization's programs. During these interactions they have asked the hard questions, spent time with our team, brought local and regional employees to visit our schools, and invited CPN to share our successes as well as our growth challenges with representatives from the bank.

As a result, they clearly understand what we are accomplishing, how we operate the results we are achieving, and our opportunities for improvement. On more than one occasion BB&T has gone above and beyond in their efforts to do good in our community's toughest schools.

Specifically, Frank Bullard, BB&T's former coastal regional president, supported CPN's early work, and initiated our inaugural gift from the bank. In the fall of 2016 with the assistance of John Stokes, the North Carolina and South Carolina vice president of community development specialist, about a dozen banking executives brought BB&Ts mobile banking bus to our schools and engaged over 300 students in digital financial literacy exercises and shared financial health information with their parents.

CPN participated in a planning meeting and presented our programming and impact to BB&Ts community development staring committee in March of 2015. And, most recently our work with Derald McGuyver and David Hamilton has resulted in them really understanding what were doing and being advocates and also supporters and champions of our work.

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We are forever grateful for their early and continued

investments in our schools, our students and their families and we work hard to ensure that they receive the true return on their investments. We look forward to a continued partnership with the bank and hope that their influences on our work continues to make us an even stronger and more impactful organization.

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Thus, I wholeheartedly support the merger between BB&T and SunTrust as I believe only greater things are to come. Thank you for this opportunity.

MS. KUHLMAN: Good afternoon. Thank you for the opportunity to speak with you today. My name is Cynthia Kuhlman. I currently serve as chairman of the board at Drew Charter School in Atlanta. And, I formerly enjoyed an amazing career in the Atlanta Public School System. In my allocated time today I hope to provide you a description of Drew, Atlanta Public Schools and our valuable partnership with SunTrust Bank.

I'll start with Drew Charter School. Since opening 18 in year 2000 as Atlanta Public School Systems first 19 20 charter school, Drew has proven its innovative approach to education works. Drew Charter School serves as a key 21 22 component of Cradle to College Pipeline within the holistic East Lake neighborhood revitalization. 23 Drew is 24 an essential component of community wide initiatives that 25 helps families break the intergenerational cycle of

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poverty.

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Our mission is to serve as an exemplary, innovative, education community that empowers all students to achieve their full potential. Our school has had a long standing complete banking history with SunTrust Bank. SunTrust Bank has been a valuable partner to Drew for over 12 years.

Drew Charter School maintains the only youth bank within the Atlanta SunTrust footprint, teaching the importance of savings while SunTrust Foundation provides match dollars to the students. Over this time, SunTrust teammates have maintained a volunteer partnership by facilitating financial education to the students in all of our academies. Two SunTrust executives, Ron Alston and Shannon Longino, have served in key leadership roles on Drew's board of directors.

Next, I'll talk about the Atlanta Public Schools where I worked for 36 years and also enjoyed SunTrust relationships. Atlanta Public Schools has also enjoyed a long-standing partnership with SunTrust which has been an pillar in our community and our city for decades.

We're incredibly committed to ensuring our relationship as the new iteration of SunTrust continues. Here are a few examples of how they have supported Atlanta's children: SunTrust is a huge supporter of Achieve Atlanta, which is an incredible opportunity to ensure our students get to and through college, with large dollar scholarships and mentorship support.

Bill Rogers has served on the board and we welcome continued representation from the new bank because college and career readiness is critical to the strength of our city and workforce development. SunTrust has given generously to the Homeless Innovation Academy on the west side of Atlanta to transform the neighborhood and turn the school around. This investment has been imperative for ensuring the school has extracurricular resources, technology, and personnel support.

Finally, SunTrust has provided incredible financial literacy program for Atlanta Public School students, parents, and staff. They have also funded an Operation Hope inside Financial Wellness coach for Atlanta Public School's low income staff such as bus drivers, nutrition workers, and teachers to help them get a 700 credit score and buy a home.

In closing, we're incredibly grateful for the partnership of BB&T and SunTrust. And, we look forward to this continued relationship so Atlanta can continue to thrive. Thank you SunTrust, and thank you for allowing me to speak today.

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MR. ABENSOUR: I realize I'm one of the last panelist

today, I'll try to keep it as quick as I can. Thank you for having me here today. My name is Michael Abensour. I'm the executive director of Kramden Institute. Kramden is a statewide nonprofit based in Durham, North Carolina, founded in 2003.

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Our mission is to provide technology, tools and training to bridge the digital divide. Why do we do this? Because in North Carolina only 19 percent of North Carolina households do not have access to a meaningful computing device in their home. Without a device or knowledge on how to use it these families consistently lag behind their peers in both school and the workforce.

Our primary activities are twofold. First, we collect, refurbish, and award tens of thousands of computers free to students and families in need across the state. Second, we provide much needed digital literacy skills to those with limited or no experience using a computer.

Since our founding, Kramden has successfully distributed over 34,000 computers across 83 of North Carolina's 100 counties, positively impacting over 120,000 individuals in the process. In 2014 we launched our education and training programs to ensure that our clients could effective use those computers for everything from schoolwork to finding a better job. In less than five years, over 5,000 have gone through a digital literacy training, acquiring the experience and skills needed to become an effective and informed citizen of our twenty first century society.

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The reason I'm here today is to represent those communities that we work with in North Carolina, specifically, low income populations found in Raleigh, Durham, and Chapel Hill. We have worked with these communities for nearly 20 years supplying free computers and digital literacy classes in partnership with other nonprofit organizations, companies and local governments. Our goal is simple: We want to ensure that those who are most often left behind in a rapidly changing technologically advanced society have access to computing technology and training to better their lives and those of their families.

With this proposed merger between BB&T and SunTrust, my concern is that these communities will lack access to deeply needed financial services near their neighborhoods and homes. In all, there are 111 SunTrust branches in North Carolina, with more than 40 alone in the Raleigh-Durham area.

If these branches were to close or reduce operations, many of our clientele would be severely limited in their ability to have their financial needs met. Online banking, while easy and readily available to most of us in this room, is a luxury for those who lack the technology and the knowledge to do so.

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Realizing that many of our low income communities are finding harder than ever to access financial services, Kramden has partnered with smaller local financial institutions to help. We have worked together to fuse both digital and financial literacy together in the series of hands on classes.

Over a series of five to six weeks, class participants gain valuable hands on experience using a computer, learning how to use it, and then going home with one. They learn everything from financial literacy concepts such as credit scores, securing loans, and financing and how to access online banking service information.

Taken together this twin approach solving not only 17 the digital divide but the financial divide has proven 18 extremely successful. This is an effort that can lift 19 20 lower income populations and bring them fully into the twenty first century. I hope that as this merger is 21 considered that both BB&T and SunTrust reflect on the 22 potential impact that closing a branch can have, and to 23 24 reflect on the potential avenues by which those concerns can be alleviated. 25

Programs like those offered by Kramden can provide a 1 2 bridge by which our low income clients can achieve the 3 financial and digital literacy skills needed today. Thank 4 you, again. 5 MR. WATKINS: That concludes the panels. At this 6 time we'd like to make the microphones available to anyone who would like to make a four minute presentation, and we 7 8 have two individuals that are signed up. If they would 9 join us up here at the table. Looks like Brian Ballinger 10 perhaps? And Charles Wood? Should I wait on Brian? 11 MR. WOOD: 12 MR. WATKINS: Brian are -- is Brian in the room? (No response.) So Mr. Wood, I think you can go ahead and 13 14 get started if you like. 15 OPEN SESSION 16 MR. WOOD: Great. Thank you so much. My name is I'm vice president of economic development 17 Charles Wood. 18 for the Chattanooga Area Chamber of Commerce. We represent about 2,000 members in the Chattanooga region of 19 20 Tennessee and Northern Georgia. I just have a few comments, I don't know if that will 21 take a full four minutes, but thank you for letting me be 22 I appreciate the opportunity to speak before the 23 here. 24 group and the opportunity to talk a little bit about 25 history of SunTrust in Chattanooga and what it's meant to

our community.

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For those of you that don't know, Chattanooga was not a place you would want to be 30 years ago. We were losing population. We had pollution issues in the market that were devastating for us as a community, and we turned that around. And so, we are a bit of a renaissance story in the Southeast.

A lot of that history stems back to one of the communities families, which was the Probasco Family. Scotty Probasco and his family were heavily involved in American National Bank, which was acquired through a series of acquisitions by SunTrust. And, that family stayed very engaged in the community during the renaissance. And, I think Scott Probasco actually was honored -- got to honor his father in 2015 by throwing out the first pitch at SunTrust Stadium here in Atlanta.

But that legacy of that family investing in the community really carried over and through with the acquisition and growth of SunTrust in the market. Today, SunTrust is heavily invested in kind of taking us to the next level if you will.

They have been very engaged in financial literacy and education in our school system and partnered as well with a number of private businesses to do that. They are engaged with new visioning effort that we're undergoing right now that really will help us chart where a community goes over the next 20 years as part of a program called "Velocity 2040." And then, also engaged in an effort around making our school system the smartest city in the South is the goal so it's a pretty audacious.

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Their leadership in the community has been engaged in a number of programs that incorporate that. And, that includes activities with the Chamber but also with United Way and the Urban League and a host of others were there. Employees and their resources are brought to the table in the community to really change the trajectory of our city.

So I want to say thank you to the folks here at SunTrust that have been engaged in that, but also to say that I think that what happened in the course of our history with American National and how that played into SunTrust, if that's any indication of what we can expect from this we're excited and looking forward to see it. So thank you again for the opportunity to be here.

MR. WATKINS: So we're at the open session. Does anyone wish to register and come and make a presentation or offer comment? (No response.)

Let me just remind everyone that the public comment period is scheduled to end today. You may submit written comments either at the participants registration desk out front or you can send comments by following the instructions that were included in the materials you received at registration today. We look forward to reviewing all materials.

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MS. KILLIAN: Although we don't have anybody else registered to speak at open mic at the moment, we did advertise that the session would be open until 5:00, so we will be standing by in case anybody else walks in and would like to speak.

MR. WATKINS: So Brian, you can begin whenever you'd like. If you can introduce yourself and who you represent and/or if you're representing just yourself. Also, please remember to speak into the microphone, and you press the button so when the green light is on the mic will be on.

MR. BOLLINGER: Looks hot to me.

MR. WATKINS: Okay, you're on.

MR. BOLLINGER: Good afternoon. Almost good evening. I am Brian Bollinger, and I'm the executive director of Friends of Refugees in Clarkston, Georgia. And, I'm actually here to share the impact that both foundations of BB&T and SunTrust have had on our organization.

Friends of Refugees is a community development organization in Clarkston, which many of you know is where many of our newest American neighbors begin their journeys after surviving war and violence and coming to the US as refugees. We started there 23 years ago and every year we serve between 4,000 and 6,000 new Americans with opportunities for wellbeing, education and employment.

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In particular, SunTrust Foundation has given us capital grants to help us with building out capital infrastructure, in particular our employment services. With their help, we were actually able to completely enlarge and rebuild a program that we called the "Refugee Career Hub."

It's a program that essentially works to transition new arrivals from jobs that are sort of good first starts, perhaps in poultry processing or some of our more entry level opportunities in Georgia towards living wage jobs that permanently break the poverty cycle and get these families opening bank accounts, savings toward their goals and bringing the full force of their economic capacity to our state. Thanks to SunTrust's gift we were able to create what we call the Refugee Career Hub.

Today, and as an example, last year that program was 18 19 able to place over 300 people into living wage jobs at 20 over 50 companies in Georgia that this year will generate \$6.4 million in new, annual and residual earning in our 21 22 community. Additionally, we were able to launch solar photovoltaic installation training curriculum within the 23 space, which has allowed us to begin training our 24 25 neighbors to bring more of those low voltage electrical

skills which of course are one of Georgia's fastest growing and earning sectors.

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The other element I wanted to point out was that beyond sort of the training and the business English and the job placement, is that we actually received operating grants from BB&T for our community development work which have enabled us to operate several of the programs and impacts that I just explained, in addition to a number of other things including our small business accelerator program Start Micro Enterprise which we do in partnership with Emory Goizueta Business School where over the last seven years thanks in no small part to those gifts from BB&T we have been able to help launch 98 new enterprises in our community and today over 80 percent of them are in business including a dozen brick and mortar stores.

So my point is that in coming together everyone in my space at least generally knows BB&T doesn't do capital. They do operating. SunTrust doesn't do operating. They do capital. By coming together I think there's an opportunity to create an even more focused impact in communities by bringing those two efforts together.

And, from what I've been able to read of the intent of the foundation, the intent of the business, the intent is to continue to build on those veins. And, if that in fact comes to fruition I think that it will be even more

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1	impactful than perhaps they were apart. Thank you.
2	MR. WATKINS: Thank you for coming in.
3	MR. BOLLINGER: My pleasure.
4	MR. WATKINS: So there's still an opportunity if
5	someone wants to come and make comment. (No further
б	comments were presented.)
7	(The proceedings concluded 5:00 PM)
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1	CERTIFICATE
2	STATE OF GEORGIA )
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6	certify that the foregoing transcript is a true, correct,
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15	official seal is attached hereto.
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17	WITNESS my hand and seal at Kennesaw, Cobb County,
18	Georgia is the 22nd day of May, 2019.
19	CERTIFIC
20	S. M. S.
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	14/17	MR. WATKINS:
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MR. AVERY: [1]	MR. LITTLE: [1]	72/15 85/24
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MR. BLAND: [1]	MR. LOGAN: [1]	110/17 117/8
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MR. BOLLINGER:	MR. MALONE: [1]	146/9 146/16
[3] 193/13	137/23	146/19 156/5
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99/23	MR. MILLS: [3]	190/4 190/11
MR. BRYANT: [2]	49/3 49/7 70/2	192/18 193/8
34/9 40/4	MR. MIMS: [1]	193/14 196/1
MR. BUSSE: [1]	128/20	196/3
80/23	MR. MORATIN:	MR. WOOD: [2]
MR. BUTTS: [1]	<b>[1]</b> 114/12	190/10 190/15
91/4	MR. PINA: [1]	MR. WOODSON:
MR. CANNON: [1]	22/23	<b>[1]</b> 140/17
177/14	MR. REESE: [1]	
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122/23	MR. ROBERTS:	86/2
MR. CRAWFORD:	<b>[1]</b> 133/3	MS. ADRIANSEN:
<b>[2]</b> 101/12	MR. ROGERS: [2]	
111/5	7/6 82/12	MS. BEAVOR: [1]
MR. DERREBERRY:	MR. ROYAL: [1]	
<b>[1]</b> 161/10	40/6	MS. BELL: [1]
MR. GEORGE: [2]	MR. STRADFORD:	12/4
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MR. HARDIN: [1]	MR. TATE: [1]	88/5
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MR. JOHNSON:	MR. TAYLOR: [1] 45/20	MS. CROSS: [1]
<b>[1]</b> 63/11	MR. WALKER: [2]	
MR. KING: [1]	26/11 43/5	, 2 / 2 1
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	MS. O'MARD: [1]	116/17
	117/11	\$100 million [1]
MS. DUGAN: [1] 78/1	MS. RIX: [1]	15/17
MS. GAMBRELL:	148/22	\$11,000 [1]
[1] 58/23	MS. RUSSO: [1]	
	153/14	<b>\$115 [1]</b> 42/5
MS. GORDON: [1] 120/2	MS. SCHUELKE:	<b>\$12 [1]</b> 121/2
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MS. GRIFFIN: [1] 175/12	MS.	<b>\$14.3 [1]</b> 112/6
MS. HAAS: [1]	SNIPES-WILLIAMS	<b>\$15 [2]</b> 112/2
112/16	<b>: [1]</b> 181/18	120/9
	MS. SPILLER:	<b>\$160 [1]</b> 13/4
MS. HEISE: [1] 103/24	<b>[1]</b> 93/4	<b>\$168 [1]</b> 173/9
MS. HICKOX: [1]	MS. SUTTON: [1]	<b>\$17 [1]</b> 98/4
108/3	164/5	<b>\$173 [1]</b> 18/12
MS. HUDSON: [1]	MS. WALKER: [1]	\$176,000 [1]
143/6	83/15	94/24
MS.	MS. WILLIAMS:	<b>\$18 [1]</b> 42/11
JEFFRIES-JONES:	<b>[1]</b> 172/11	<b>\$19.5 [1]</b> 13/7
[1] 19/15	\$	<b>\$2 [1]</b> 155/22
MS. JENKINS:		<b>\$2.1 [1]</b> 42/19
[1] 126/4	<b>\$0 [1]</b> 94/23	<b>\$2.3 [1]</b> 169/6
MS. JONES: [2]	<b>\$1 [1]</b> 80/14	\$2.3 million [1]
36/22 40/5	<b>\$1,000 [1]</b> 8/18	169/6
MS. KILLIAN:	<b>\$1.3 [1]</b> 116/25	<b>\$2.6 [1]</b> 20/13
<b>[8]</b> 2/1 31/23	<b>\$1.4 [3]</b> 9/24	<b>\$20 [5]</b> 41/25
48/25 49/6	41/7 79/4	68/24 120/22
55/22 56/2	<b>\$1.4 million [1]</b> 79/4	165/12 173/8
95/19 193/3	\$1.5 [1] 12/20	\$20 million [1]
MS. KUHLMAN:	<b>\$1.6 [1]</b> 139/25	41/25
<b>[1]</b> 184/9	-	<b>\$200 [1]</b> 14/12
	<b>\$1.7 [2]</b> 25/13 54/20	\$200 million [1]
74/23		14/12
MS. MAHONE: [1]	<b>\$1.9 [1]</b> 95/2 <b>\$10 [2]</b> 12/13	\$200,000 [1]
180/8	41/16	119/12
	<b>\$100 [2]</b> 15/17	<b>\$24 [1]</b> 111/24
<b>[1]</b> 151/9	<b>7±00 [2]</b> ±3/±/	

\$	23/9 25/14	162/16
<b>\$250 [2]</b> 16/21	42/18	<b>1,062 [1]</b> 145/9
127/4	\$5 million [2]	<b>1,480 [1]</b> 32/19
<b>\$26 [2]</b> 80/2	11/15 25/14	<b>1,500 [1]</b> 151/3
127/1	<b>\$50 [4]</b> 41/23	1,600 [1]
\$28 [1] 170/12	78/22 176/13	161/15
<b>\$3 [3]</b> 34/13	176/18	<b>1,800 [2]</b> 33/19
91/20 112/1	<b>\$533 [1]</b> 30/8	54/22
\$3.5 [2] 27/6	<b>\$5800 [1]</b> 78/21	<b>1.3 [1]</b> 67/24
53/17	<b>\$6 [1]</b> 165/13	<b>1.8 [1]</b> 96/23
\$3.5 million [1]	<b>\$6.4 [1]</b> 194/21	<b>10 [2]</b> 137/15
27/6	<b>\$600 [1]</b> 12/17	137/23
<b>\$30 [5]</b> 20/4	<b>\$625 [1]</b> 164/20	10 percent [1]
41/14 57/16	<b>\$650 [1]</b> 11/9	99/7
91/15 104/13	<b>\$74 [1]</b> 170/5	10,000 [4]
\$30 billion [1]	\$75,000 [1]	94/17 116/19
20/4	155/23	124/9 170/3
\$300,000 [2]	<b>\$8.6 [1]</b> 68/22	<b>100 [11]</b> 35/24
79/5 165/11	\$864,000 [1]	38/19 81/10
<b>\$31 [1]</b> 41/22	112/5	96/19 101/25
\$31,000 [1]	<b>\$9 [1]</b> 128/7	
78/19	<b>\$9.5 [1]</b> 12/15	
<b>\$34 [1]</b> 21/4	\$9.5 billion [1]	173/7 187/21
\$35,000 [1]	12/15	100 percent [1]
95/12	I	166/17
\$375,000 [2]	'70s [1] 142/4	<b>1000 [1]</b> 1/11
53/19 127/23	<b>'80 [1]</b> 53/22	<b>10:25 [1]</b> 56/1
<b>\$4 [1]</b> 11/8	'80s [1] 142/4	<b>11 [5]</b> 54/8
<b>\$4.4 [1]</b> 106/21	'90s [1] 178/12	63/15 113/1
\$410,000 [1]		140/10 140/13
162/16	0	11,084 [1]
<b>\$42 [1]</b> 162/1	<b>0.00 [1]</b> 139/4	181/3
<b>\$43 [1]</b> 113/9	1	<b>111 [1]</b> 188/20
\$43 billion [1]	<b>1,000 [4]</b> 94/19	115,000 [1]
113/9	124/25 130/21	143/20
<b>\$5 [4]</b> 11/15	101/2J 130/21	<b>11th [2]</b> 115/20

1	106/23 173/5	86/11 88/8
11th [1]	<b>150 [1]</b> 57/1	<b>1995 [1]</b> 111/10
116/1	150,000 [1]	<b>1996 [1]</b> 111/15
<b>12 [4]</b> 59/7	25/11	<b>1997 [1]</b> 172/17
156/6 156/14	<b>16 [2]</b> 21/12	<b>1999 [2]</b> 71/13
167/9	23/20	135/5
12 years [1]	160,000 [1]	<b>19th [1]</b> 141/8
185/7	161/16	<b>1:00 [1]</b> 110/13
12,000 [2]	<b>161 [1]</b> 121/6	2
94/18 120/5	<b>17 [1]</b> 163/9	
<b>120 [2]</b> 34/14	<b>1773 [1]</b> 161/18	<b>2,000 [8]</b> 34/17
41/21	<b>18 [5]</b> 23/7	41/6 41/20 55/10 96/7
120,000 [1]	96/17 108/13	127/5 180/2
187/21	149/22 176/15	190/19
<b>1200 [1]</b> 56/11	<b>180 [1]</b> 98/3	2,600 [1]
<b>125 [1]</b> 134/6	180,000 [1]	151/14
<b>126 [1]</b> 42/8	94/21	<b>20 [13]</b> 5/13
<b>13 [4]</b> 5/10	<b>1865 [1]</b> 35/7	35/24 37/15
88/10 167/23	<b>1891 [1]</b> 7/19	98/9 98/12
168/2	<b>19 [2]</b> 59/5	133/14 168/14
<b>13th [1]</b> 54/23	187/8	169/14 173/4
<b>14 [3]</b> 6/5	<b>1937 [1]</b> 61/24	175/1 178/10
139/18 177/8	<b>1938 [1]</b> 130/20	188/9 192/2
14 percent [1]	<b>1961 [1]</b> 150/3	20,000 [1]
95/6	<b>1965 [1]</b> 83/21 <b>1969 [1]</b> 52/14	128/24
14,000 [2]	<b>1971 [2]</b> 52/16	<b>200 [5]</b> 35/22
101/10 174/13	52/16	48/12 99/2
<b>140 [3]</b> 31/9	<b>1972 [1]</b> 177/19	100/16 116/20
34/16 67/18	<b>1979 [1]</b> 40/19	200,000 [2]
<b>142 [1]</b> 176/12	<b>1988 [1]</b> 164/16	8/23 37/12
<b>147 [1]</b> 16/23	<b>1991 [1]</b> 117/17	<b>2000 [1]</b> 184/19
<b>14th [1]</b> 162/2	<b>1992 [2]</b> 34/18	<b>2001 [1]</b> 72/25
<b>15 [4]</b> 23/13	34/22	<b>2003 [2]</b> 142/1
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15,000 [2]		140/23

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<b>2007 [2]</b> 49/19	31/4 49/23 50/6	57/17 78/10
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<b>2008 [2]</b> 13/3	<b>2022 [1]</b> 33/19	<b>3,500 [1]</b> 94/19
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71/13 150/7	<b>21st [1]</b> 159/1	140/10 163/12
181/22	<b>22 [1]</b> 147/22	178/13 180/8
<b>2011 [5]</b> 49/19	<b>2200 [1]</b> 70/6	191/3
91/11 161/23	<b>22nd [1]</b> 197/18 <b>23 [2]</b> 175/15	30,000 [1]
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<b>2012 [6]</b> 26/18	<b>24 [2]</b> 34/15	<b>300 [3]</b> 23/10
27/5 38/7 57/18	165/9	183/15 194/19
150/5 165/19	<b>24/7 [1]</b> 16/3	300,000 [1]
<b>2013 [1]</b> 59/4	<b>247 [1]</b> 55/9	175/21
<b>2014 [5]</b> 17/17	<b>25 [4]</b> 35/23	<b>30309 [1]</b> 1/12
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<b>2015 [3]</b> 157/18	25 years [2]	<b>3100 [1]</b> 83/6
183/20 191/15	79/3 79/22	<b>320 [1]</b> 116/12
<b>2016 [3]</b> 68/20	25,000 [1]	<b>33 [2]</b> 41/4
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<b>2017 [7]</b> 18/11 30/24 31/3	<b>25th [1]</b> 29/25	<b>34,000 [2]</b> 126/17 187/20
59/13 129/5	<b>27 [1]</b> 34/21	<b>35 [8]</b> 12/3
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2017-2018 [1]	35/14	54/21 95/9 96/6
33/6	272,000 [1]	113/4 128/3
<b>2018 [13]</b> 11/8	70/15	35,000 [1]
14/10 18/12	<b>275 [1]</b> 14/24	161/23
18/13 20/11	<b>28,000 [2]</b> 80/3	<b>350 [1]</b> 104/10
21/4 33/6 33/17	150/4	<b>36 [2]</b> 159/10
49/23 54/23	<b>2838 [1]</b> 197/21	185/18
61/8 68/20	287,000 [1]	<b>37,000 [2]</b> 21/8
130/1	77/13	148/8

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<b>38 [1]</b> 7/14	188/1	<b>61 [1]</b> 14/4
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167/19	<b>50 [9]</b> 32/20	640,000 [1]
<b>3DE [2]</b> 155/13	95/8 95/8 99/5	21/11
155/23	113/10 121/12	<b>6600 [1]</b> 12/18
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4	194/20	
<b>4,000 [2]</b> 34/16	50 percent [1]	<b>7,000 [3]</b> 54/1
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<b>4,500 [2]</b> 44/1	50,000 [2]	<b>7,484 [1]</b> 70/14
44/9	102/18 161/23	<b>70 [5]</b> 95/7
<b>40 [8]</b> 18/13	<b>500 [3]</b> 33/24	96/6 108/9
24/23 40/5 89/6	64/14 125/7	165/5 165/7
96/20 102/5	<b>501 [1]</b> 70/10	<b>700 [2]</b> 104/14
133/15 188/21	<b>501c3 [4]</b> 26/14	186/18
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<b>41 [1]</b> 94/14	<b>51.25 [1]</b> 95/11	<b>740 [1]</b> 83/6
<b>42,000 [1]</b> 9/24	<b>52 [1]</b> 94/20	<b>75 [1]</b> 128/6
<b>425 [1]</b> 113/2	<b>5300 [1]</b> 8/24	<b>750 [1]</b> 12/15
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41/6	<b>57 [1]</b> 175/18	70/16
<b>45 [1]</b> 80/18	<b>570 [1]</b> 12/20	8
<b>450 [1]</b> 102/19	585,000 [1]	<b>80 [6]</b> 78/17
456 percent [1]	113/9	78/19 108/9
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47 percent [1]		70/7
20/12	<b>6,000 [2]</b> 173/6	<b>83 [1]</b> 187/20
<b>4:00 [1]</b> 6/5	194/1 60 [2] 115/12	830,000 [1]
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5 percenc [1] 51/22	164/18 164/24	<b>86 [1]</b> 41/5
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185/17       190/19       180/17       181/6       30/7         190/24       187/9       188/14       accounts [11]         above [2]       81/19       188/18       189/5       29/15       29/17         183/6       189/15       70/24       71/3       98/9         Abraham [1]       9/12       49/25       120/21       121/23
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